

# How can public services benefit from the CEF.AT platform

European Language Resource Coordination: ELRC Workshop

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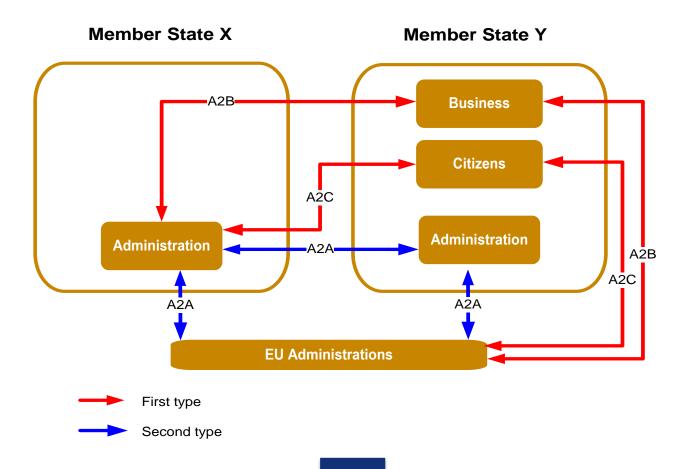


### **Public services and machine translation**

- Multilingualism and machine translation
- Now: MT@EC
- Next: CEF.AT platform



## Interactions between actors in the Member States and the EU







*Wouldn't it be great if I could start using a public service in any Member State from any place and obtain the information in my mother tongue?* 





## **The role of Machine Translation**



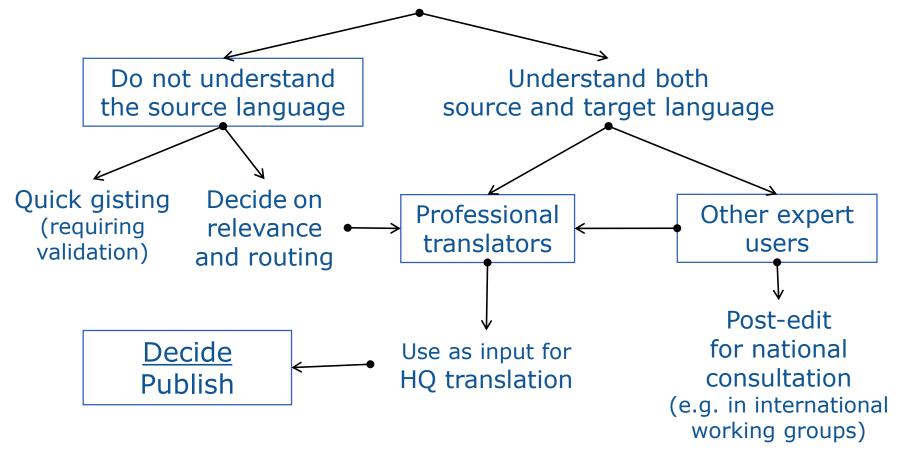
MT is the <u>only viable solution</u> for:

- quick and cheap access to information in foreign languages.
- understanding information received in a foreign language that otherwise could not be used or would require substantial time and costs to translate.
- making multilingual use of websites possible
- Facilitating cross-lingual information search and analytics.

That is why machine translation (MT) is a critically important technology for multilingual Europe



## Machine Translation users





## **MT@EC: already there for you!**

Released : 26 June 2013

Languages:All directions between24 EU official languages

**Technology:** Statistical machine translation using open source software Moses co-funded by EU Framework Programmes for research and innovation **Development by DGT** between 2010-2013 co-funded by the ISA programme (action 2.8) http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action\_en.htm



# **MT@EC description**

**Delivery:** - web user interface (human to machine) - web services (machine to machine)

#### **Special features:**

- User interface in 24 languages
- Source document format/formatting **maintained** [not for pdf]
- Specific output formats for translation: tmx and xliff
- Translation can <u>also</u> be returned by **email**
- Can translate **multiple** documents to **multiple** languages
- Indication of **quality** for language pairs (using BLEU Scores)
- Feedback mechanism (using EU Survey)

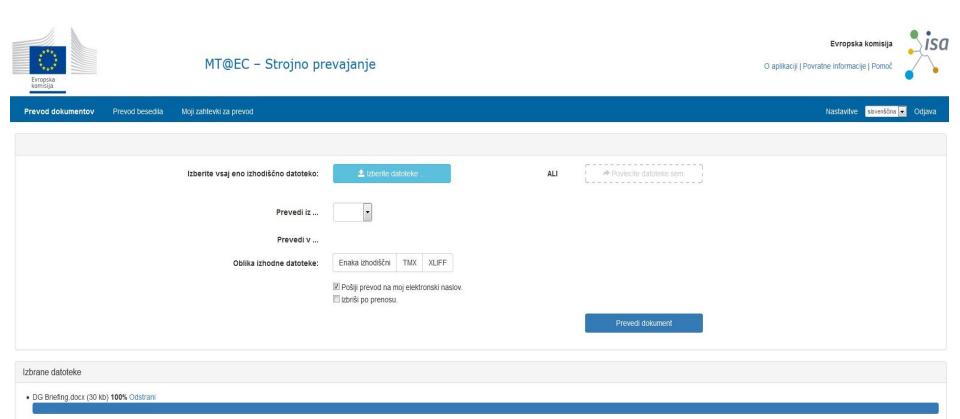


## **MT@EC security**

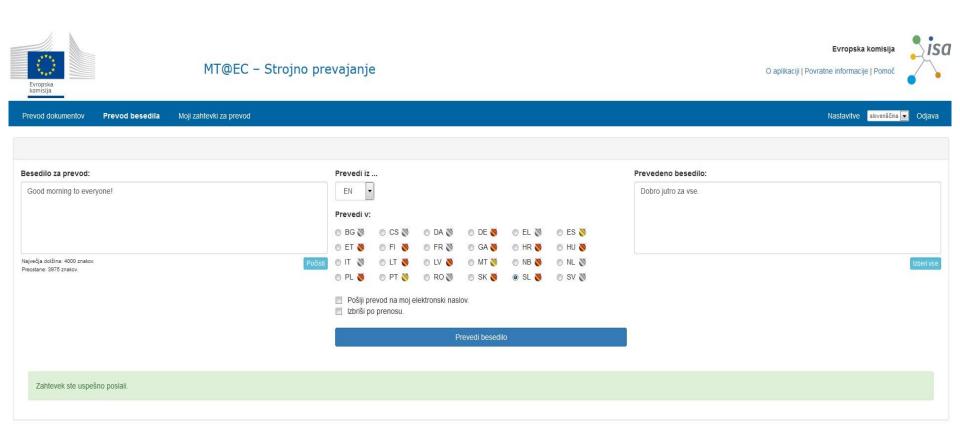
- Secure hosting in the **EC data centre**
- Access through **ECAS** (EC Authentication Service)
- Secure document transfers :
  - over sTESTA\*, a very secure private network between public administrations in the EU, separate from the internet
  - over the **internet** (through a secure **https** connection)

\* You can check if your organisation has access to sTESTA on: <u>https://portal.testa.eu/jetspeed/portal/homepage/about.psml</u>.











# Who can use MT@EC today ?

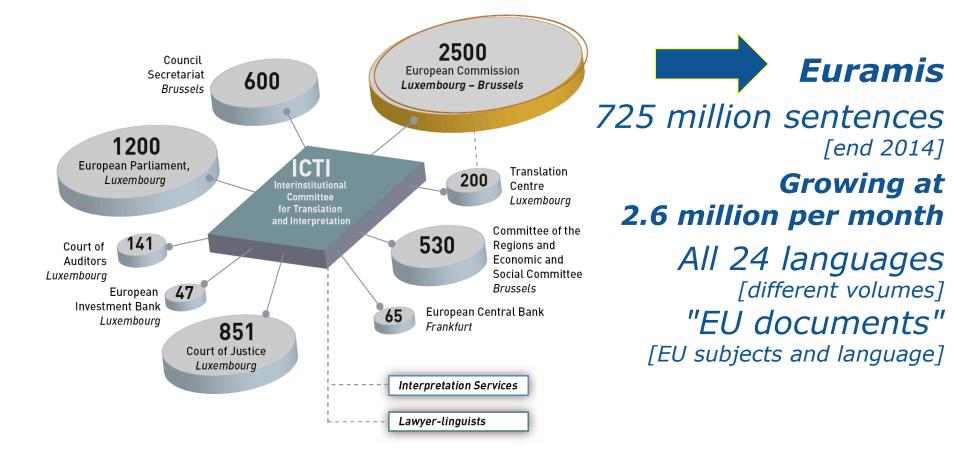
### → European institutions and bodies:

Commission	Economic and Social Committee
Parliament	Committee of the Regions
Council	European Central Bank
Court of Justice	European Investment Bank,
Court of Auditors	etc.

Online services funded or supported by the EU
 Public administrations in the EU/EEA countries

# MT@EC... built on EU data

European Commission



Interinstitutional cooperation on translation and interpretation



# Free access to MT@EC for public administrations staff

- Get an individual ECAS user name and password (self-registration) using your work email address.
  [go to https://webgate.ec.europa.eu/cas/eim/external/register.cgi and follow the instructions]
- Send an email to <u>DGT-MT@ec.europa.eu</u> asking for the activation of access to the service.
- DGT will activate your access and inform you by email.



#### Online services connected to MT@EC (status: July 2015)

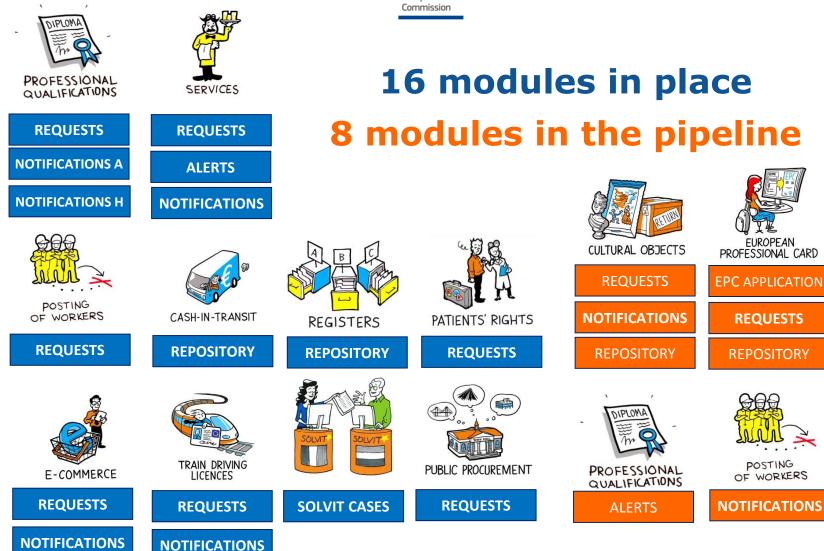
#### Service Description/URL/use

- IMI Internal Market Information System an intranet for more than 7000 public administrations in the EU Member States <u>http://ec.europa.eu/internal\_market/imi-net/index\_en.html</u> → free-text message exchange
- SOLVIT An on-line problem solving network concerning misapplication of Internal Market law by public authorities. http://ec.europa.eu/solvit/
  - ➔ free-text message exchange
- nLex A common gateway to National Law <u>http://eur-lex.europa.eu/n-lex/</u>
  - translate results of queries
- CircaBC Communication and Information Resource Centre for Administrations, Businesses and Citizens (collaborative spaces) <u>https://circabc.europa.eu/</u>
  - ➔ Translate documents

# IMI: One platform for many domains...



# ... for which you can already use MT@EC





### What next?

## from MT@EC... to the CEF Automated Translation platform

#### **CEF.AT** will:

- build on the existing MT@EC service but not be limited to it
- put emphasis on secure, quality, customisable MT for pan-European online services - but not be limited to them
- be a multilingualism enabler not only MT



## **Customisation for online services**

connecting to the CEF.AT platform (starting from MT@EC)

Service	Description/URL/use
Europeana	The digital European Library, common, multilingual access point to digital resources of European heritage.
ODP	The pan-European <b>O</b> pen <b>D</b> ata <b>P</b> ortal for accessing open data infrastructures distributed over a EU and MS data repositories.
EESSI	The Electronic Exchange of Social Security Information, a platform between 32 countries (EU+EFTA).
ODR	The <b>O</b> nline <b>D</b> ispute <b>R</b> esolution platform for resolution of online contractual disputes between consumers and traders, linking all national Alternative Dispute Resolution (ADR) entities.
e-justice	A portal which is a single point of access to law, enabling EU judicial cooperation.
SaferInternet	Services to make Internet a trusted environment for children.



# What will CEF.AT bring to users?

- Faster and more secure translation
- More pan-European public online services offering machine translation and other multilingualism possibilities, adapted to the needs of their users

#### and

- Better quality translation in general
- Translation for specific domains (starting with the domains relevant for the DSIs)
- More and better data are needed for all languages and for more domains.



# **Currently: Generic "EU" engines**

- → MT@EC built on "EU translations" (Euramis)
- Euramis covers all 24 languages but with different volumes.(ranging from 97 million segments in EN, 58 M in FR to 2.8 M in Croatian and Irish (the rest between 22 and 38 M)
- Euramis (and MT@EC) covers EU policies, subjects and language but limited everyday language
- → MT@EC covers many domains but there is currently no possibility to focus on any one of them. More "in domain" data are also needed.





### Questions on MT@EC? <u>dgt-mt@ec.europa.eu</u>