

# **TAUS 2020**

**Powering Language Data** 





### DATA FOR MT IMPROVEMENT

Accelerate the growth of your business by boosting the performance of your machine translation

### DATA FOR BUSINESS INTELLIGENCE

Eliminate the guesswork by tracking and benchmarking your translation productivity and quality

## **Data for MT Improvement**

### Low-resource Languages Data

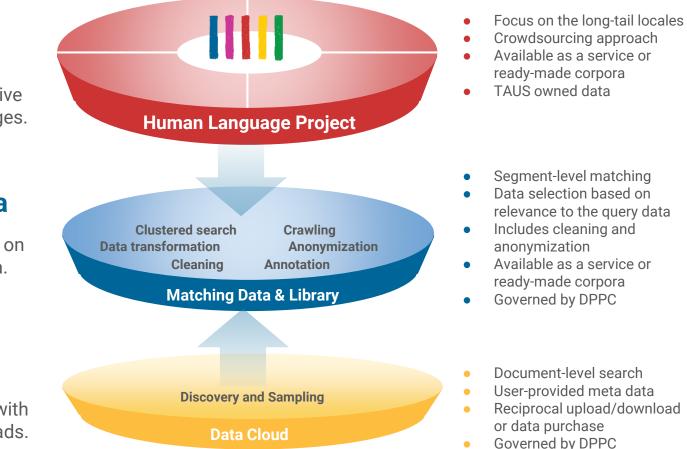
Data sets created by native speakers of rare languages.

### **High-fidelity Data**

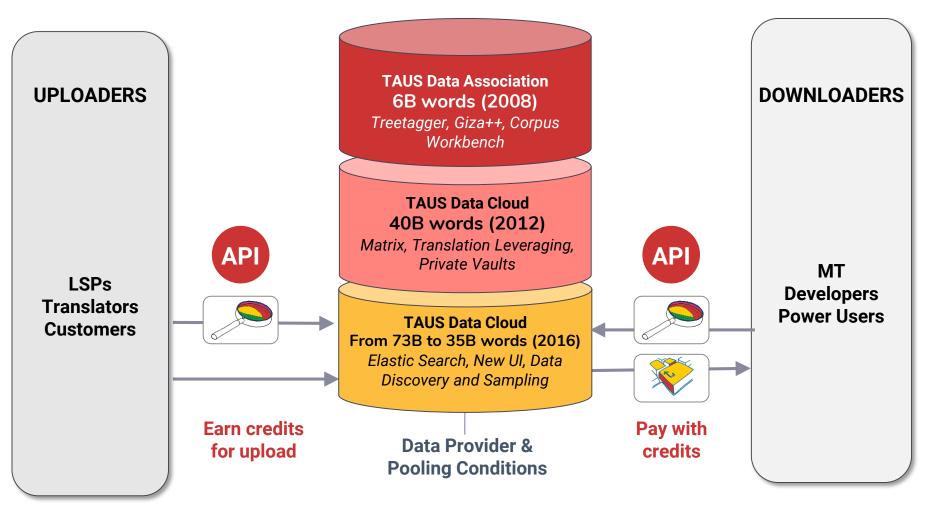
Matched corpora, based on user-provided query data.

### **Data Pool**

Parallel data repository with data from member uploads.



### Data Cloud 2008-2016



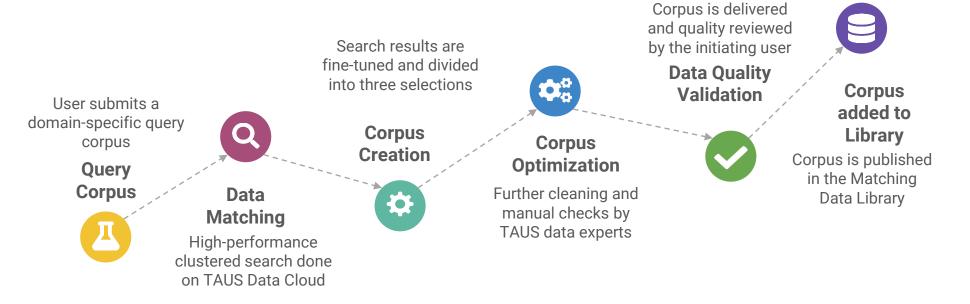
Explore the Data Cloud

## **Matching Data**

Sophisticated clustered search technology to create high-fidelity data sets.

### **Creation of a Customized Corpus**

### From Matching Data to Matching Data Library



Visit the Matching Data website

### **Matching Data Applications**



#### **TAUS Data Cloud**

The largest industry-shared language data repository, with more than 35 billion words in 600 language pairs.



#### **Crawled data**

Existing resources crawled from the internet, such as ParaCrawl. TAUS can also undertake targeted crawling.



#### Legacy TMs

Your own legacy TM databases can be uploaded to a dedicated private server where Matching Data is performed.

## **Matching Data Library**

### **Titles in Library: 45**

#### **Domains:**

- U.S. State department Crawled
- Customer Support Short Sentences
- Retail Marketing & Training
- Customer Support Tickets & Chat
- Legal/Financial (VAT focus)
- E-commerce
- Medical/Pharmaceutical
- Customer Support
- Colloquial

#### Languages:

EN-ES, EN-PT(BR), EN-ZH(CN), EN-KO, EN-JA, EN-NL, EN, DE, EN-RU, FR-NL, DE-PL, DE-IT, EN-IT, EN-CZ, EN-PI, EN-RO, DE-CZ, EN-HU, EN-HI, EN-UR (PK)

#### TAUS Crawled / News / Low-Resource Languages

#### U.S. State Department Crawled Corpus

International news and global public affairs shift focus frequently, have constantly evolving language and terminology. U.S. Department of State press releases closely mirror these developments and sometimes originate them. This corpus allows to incorporate these shifts in language and topic into news, diplomatic and other current affairs transitions.

English - Hindi English - Urdu

#### Dell Customer Support

Customer Support (short sentences)

This corpus is based on many monolingual support chat sessions, and only the short sentences: not more than 10 words each. This makes it a targetet corpus that includes simple lines with a lot of technical terminology and a conversational tone.

English - German

#### SYSTRAN Marketing

**Retail Marketing & Training** 

The corpus is created in collaboration with Systran based on a marketing and e-learning query content. It contains carefully crafted translations for outward-facing marketing and fun learning.

English - Spanish

#### Unbabel Customer Support

Customer Support Tickets & Chat

This corpus combines just the right conversational, instructional, marketing and e-commerce elements from a wide variety of customer service tickets and chasts to power the seamless customer interactions in Hungarian. Helping the user to make a payment, change a password, sign in to their account, but also simply asking them how they like a service or a product and answering politely to a these are all the situations where this data set can add value.

Universite Karlova v Preze Legel / Financial / VAT

Legal/Financial with a focus on Value Added Tax

These carefully selected parallel corpora are meant to make legal translations a breeze and give customer support systems handling tax-related or legal queries a nudge. The query corpus originated from UFAL, an institute that is part of the Charles University in Prague. The provided corpora was bilingual with added monolingual terms in target languages, specifically focused on value added tax.

ah - Czech English - German English - Polish English - Romanian English - Spanish English - Hungarian German - Czech English - Dut

Check for the latest corpora in the Matching Data Library

## Human Language Project

To be truly global, today's content needs to reach the users in high-growth markets, in their local language. However, there is often not enough language data available in these languages to make that possible.

By engaging communities of native speakers to build data sets in the scarce language pairs and a variety of highdemand domains, TAUS aims to bridge that gap.

Focus:

- Indian languages
- African languages

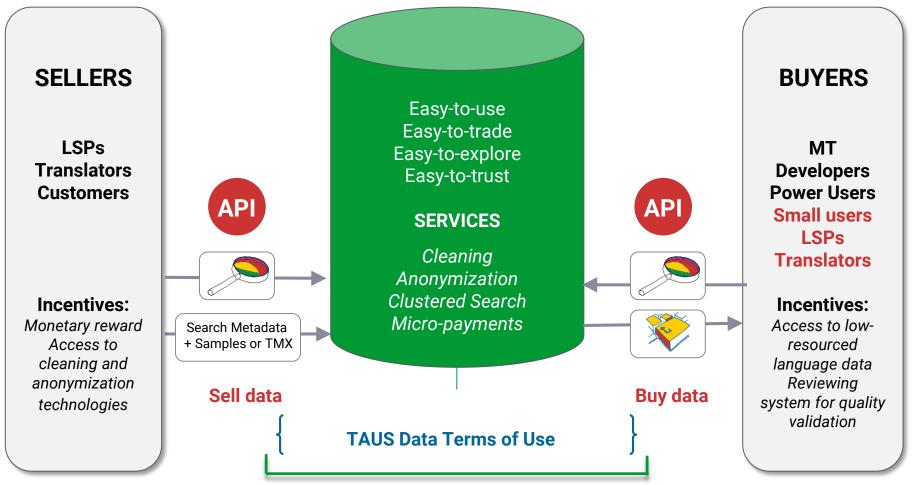


Read more about this project

### CEF Data Marketplace – 2020

#### Funded by European Commission. Consortium: Translated, FBK Trento and TAUS

Data Marketplace will establish a secure and continuous supply of language data for all languages and domains, by encouraging the data owners to contribute their translation data.



x% commision per transaction

## Data Legal Framework

### **Data Provider & Pooling Conditions**

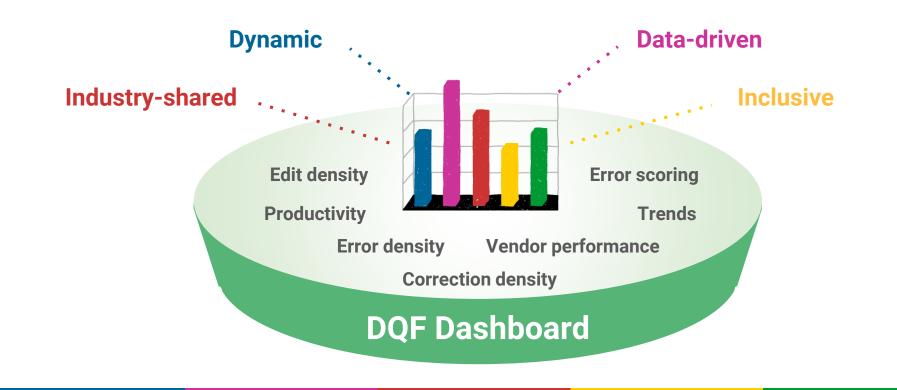
- Free to use translations
- Free to develop derivative work
- Copyright remains with data owner
- Agreed by all users and members
- Other users can develop derivative work and use data to increase efficiency and improve translation quality
- TAUS Data owns the IP to the infrastructure

*Currently being reviewed and updated by the TAUS Partner Committee and Baker & McKenzie.* 

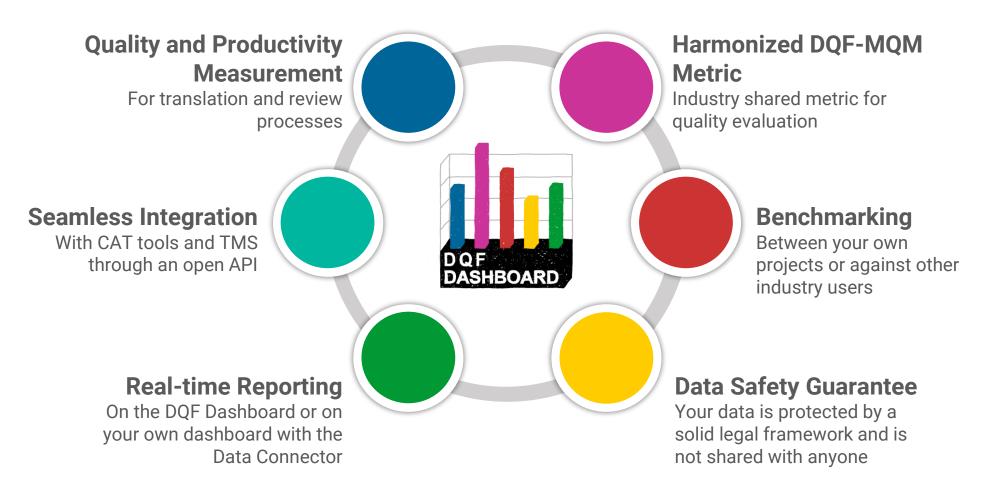
## **Data for Business Intelligence**

### **DQF Productivity & Quality Data**

- Standard measurements
- Industry benchmarks
- Integrated solution
- REST API (send-metrics-only available soon)
- Governed by DQF Terms of Use



## **DQF Dashboard Features**



Take a look at the DQF Dashboard

## How DQF Works

**Connectivity** Open API & plugins Data collection Translation & review processes Performance tracking Reports: project, benchmark and trend



Integration Most common CAT tools & TMS

Visualization Interactive dashboard

## **DQF** Data

### **PRODUCTIVITY DATA**

- Source and target segment content
- Word count, character count
- Segment origin
- MT engine
- TM match rate
- Time spent

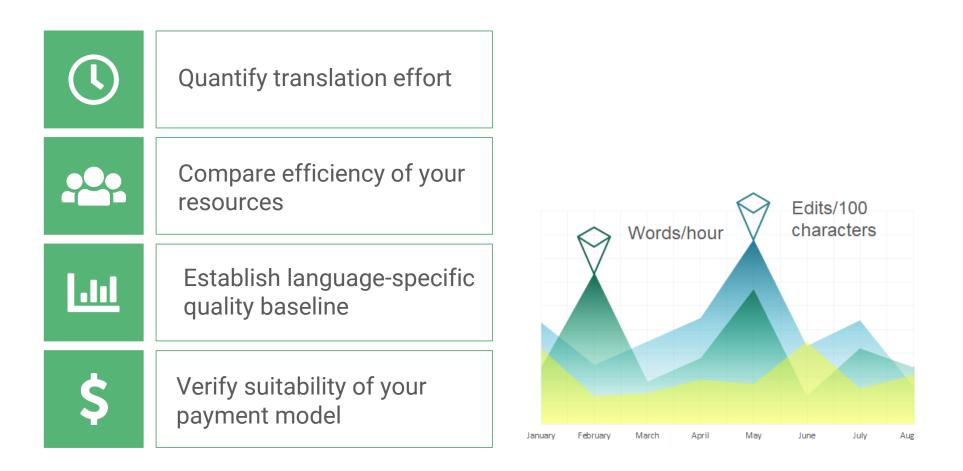
#### **QUALITY DATA**

- Annotated/corrected target content
- corrections
- Error category and severity
- Type of review (correction/error annotation/combined)
- Pass/fail threshold
- Penalty points per severity level
- Review sampling percentage

#### PROJECT-LEVEL INFORMATION

- CAT/TMS name
- File name
- Source and target languages
- Project creation/update date and time
- User email
- Project labels
- Vendor groups
- Sector/Content Type/Process/Quality Level (used as filters on the Dashboard)

## **Unique Business Intelligence**



## Easy-to-Integrate

Thanks to open APIs, you can plug into all our data sources within seconds.



#### **Matching Data API**

Allows systems to identify and pull domain-specific matching data sets directly from the TAUS Matching Data.



#### **Data Cloud API**

Allows programs to use the translation memory sharing, data pooling and TAUS segment search features of the Data Cloud.



### DQF API

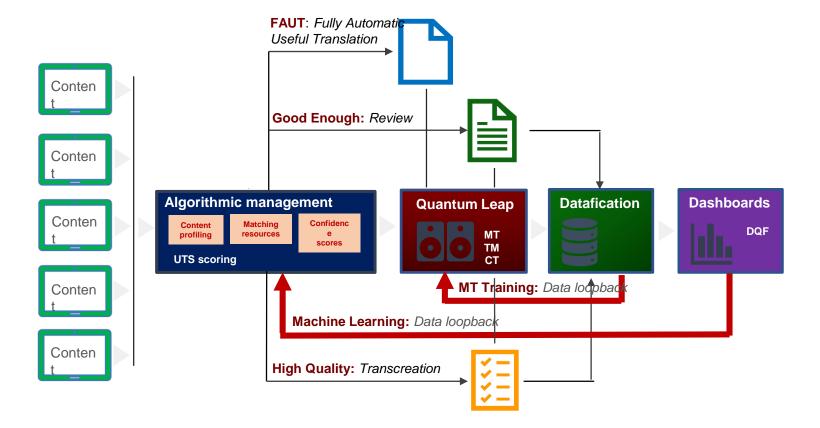
Allows users to measure the translation productivity and quality in any CAT/TMS and access the analytics on the DQF Dashboard.



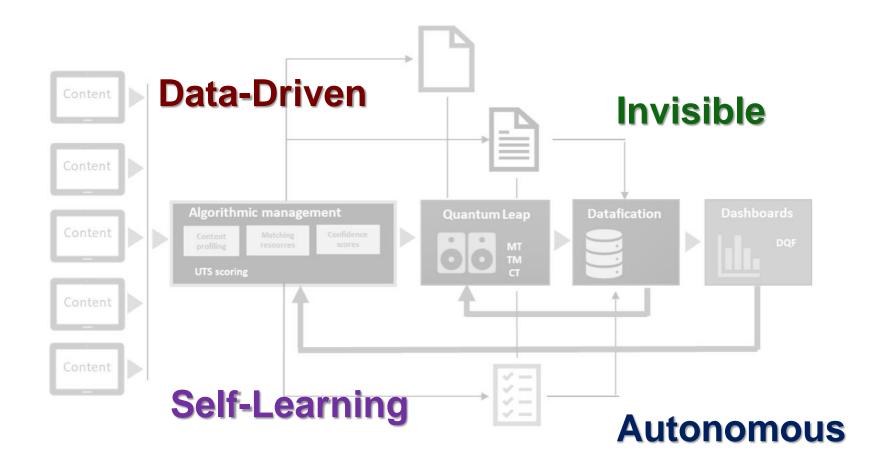
#### **Data Connector API**

Allows users and developers to extract user or organization project data as well as the aggregated industry data from the TAUS DQF server and enhance the internal reporting on their own dashboards.

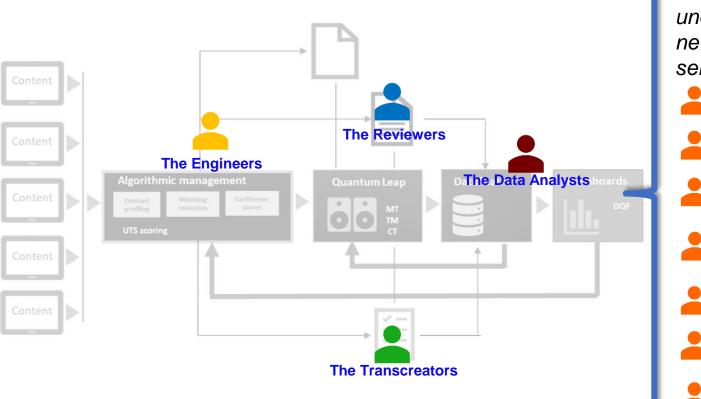
### **The Modern Translation Pipeline**



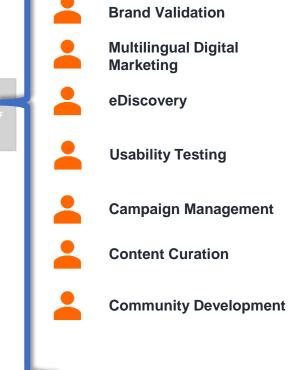
### The Modern Translation Pipeline ...



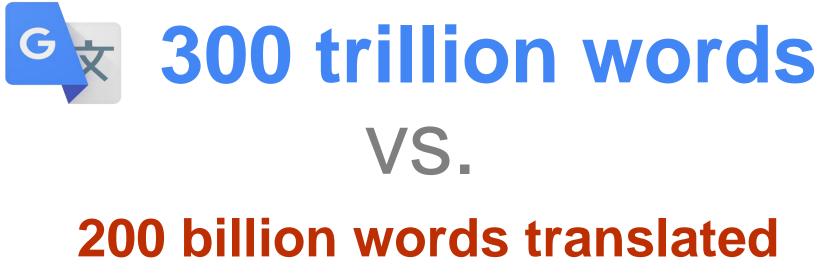
### ... and where are the jobs?!



A search for global multilingual talents to undertake a plethora of new value-added services:



### MT Thousands Time Bigger than HT



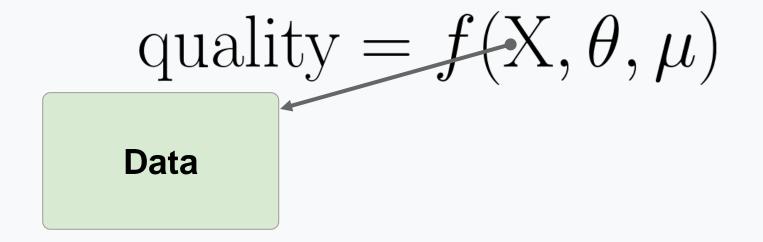
# by professionals

### MT is a Simple Sum of Algorithms and Data

quality =  $f(\mathbf{X}, \theta, \mu)$ 

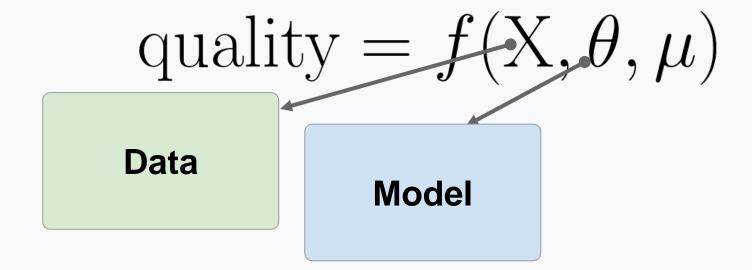


Google Al

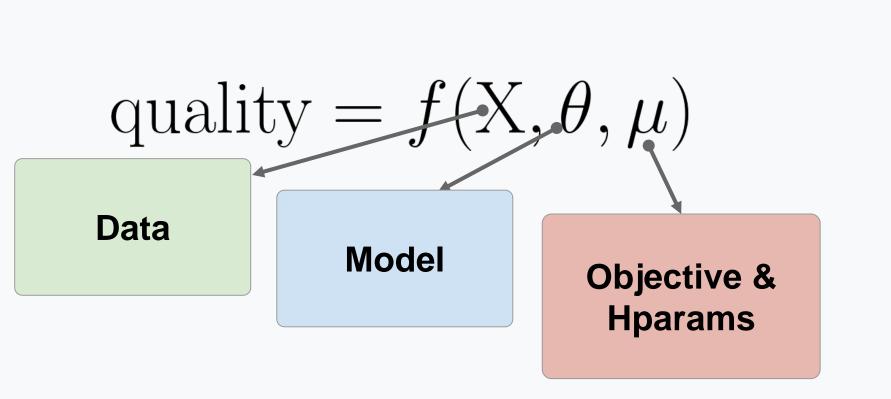






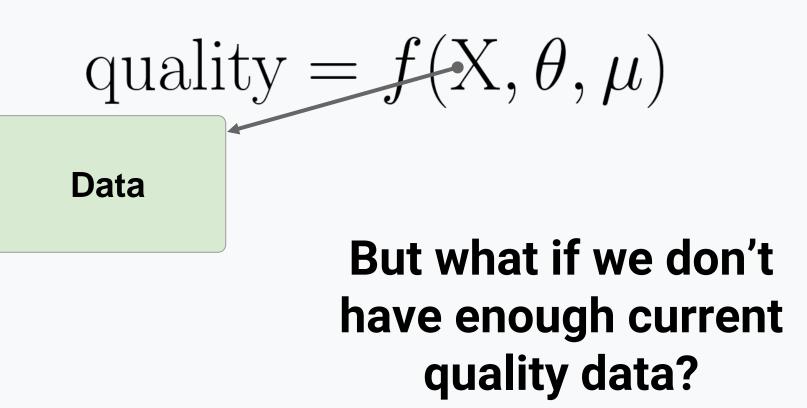




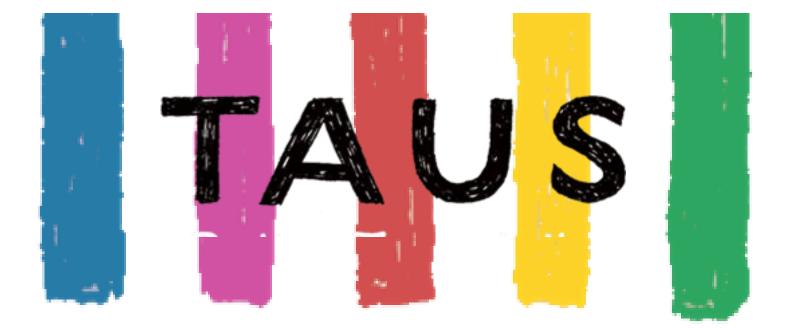


Google Al





Google Al



### the language data network