## ELRC - Spain

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## **ELRC Workshop**

- Was held in Madrid, 26-01-2016
- Supported by the Secretary of Telecommunications and for the Information Society (SETSI)
- Mr. Víctor Calvo-Sotelo, State Secretary supported the event.
- 81 Participants
  - Public Administration: 50
  - University: 19
  - Industry: 6
  - Other: 6







#### **SETSI Actions**

- Within the framework of the Plan de Impulso de las Tecnologías del Lenguaje (PITL) granted ReTeLe Network of Excellence a contract for producing an inventary of language resources for MT in Spanish Public Administration Organizations
  - Identification
  - Metadata completion & annotation





# Finding Potential data holders / Providers

#### Two profiles:

- Organisms that outsource translation. Finding information about outsourcing in Public Procurement web portal.
- Organisms with In-house translation services. In two steps:
  - Letter by SETSI reminding key concepts (Open Data) and collaboration request by filling a form
  - Personal interview to identify resources and annotating metadata: finding conditions of the dataset







# Translation Contracts in Public Administration - outsourcing

- Study on data available at Public Procurement
   Web (difficult to assess volumes) for 2011-2016
- Most common:
  - Police
  - Justice
  - Tourism
  - Social Security
- Frequently for both interpretation and translation services (or other linguistic services)







### Organisms outsourcing translation:

- Also for public web pages (3/59 approx.)
- Also for Machine Translation services (1/59, licences)







## In-house Translation, departing from:

 White paper on Institutional Translation in Spain (2011)

http://ec.europa.eu/spain/pdf/libro\_blanco\_traduccion\_es.pdf

From 136 questionary answers.

Resources available at your work
place

-Paper dictionaries: 75.5%

- Computer: 85%

- e-Dictionaries: 23.5%

- Limited internet access:

57.7%

- No internet access: 31.6%

- CAT tools: 7.35%





#### In-house Translation

 Contact ELRC workshop participants for a survey to identify actual resources/providers:

- 24 organizations contacted (May June)
- 10 organizations responded (as for 6-07-16)







#### Personal interview

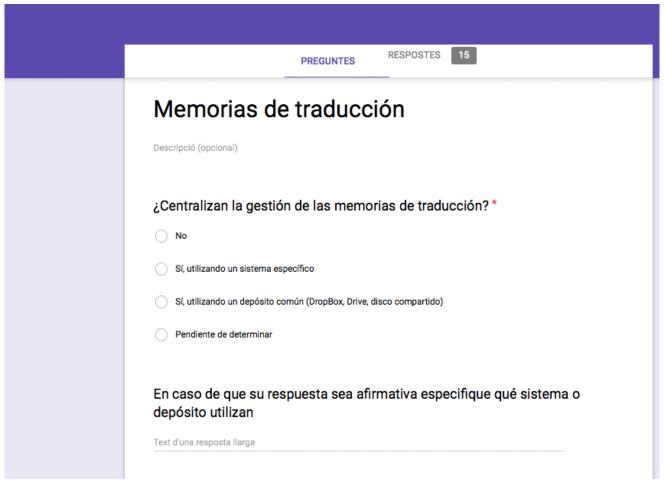
- Find out factual data about resources
  - Finding out technical details
  - Finding out legal issues
  - Identifying those for Open Data Portal
- Prioritization by form answers: identify larger providers







# The form, a support to classify following the Maturity Model









## The survey: Form follows ...

| Organizations |           |                                  |     |  |                   |   |     |  |                      |
|---------------|-----------|----------------------------------|-----|--|-------------------|---|-----|--|----------------------|
| LEVEL         | Archiving | Document ×<br>file ×<br>language | PDF | Plain<br>text<br>.txt,<br>.odt,<br>.html,<br>.docx | Aligned documents | Translation<br>memory ×<br>document:<br>sentence -<br>aligned | тмх | Translation<br>Memory x<br>domain /<br>areas | Standard<br>Metadata |
| 0             |           | 1                                | 1   |  |                   |   |     |  |                      |
| 1             |           | 1                                |     | 1  |                   |   |     |  |                      |
| 2             | 1         | 1                                |     | 1  | /                 |   |     |  |                      |
| 3             | 1         | 1                                |     | 1  | /                 | 1   |     |  |                      |
| 4             | 1         | 1                                |     | 1  | 1                 | 1   | 1   | 1  |                      |
| 5             | 1         | 1                                |     | 1  | /                 | /   | 1   | 1  | /                    |







## **Findings**

- Findings (by now):
  - 3/10 works with CAT
    - 2 centralize archive of TMs
    - 1 using TMX
    - 0 protocols for updating TMs
  - 6/10 have centralized archive of translations & docs, in text processor format
  - 4/10 have documents more than 300 words per document
  - 3: 100, 1000 and more than 50,000 documents
  - 4/10 confidential data







| Level             | MATURITY CHARACTERISTICS   | Risk & Cost   |  |  |  |
|-------------------|--|---|--|--|--|
| 0                 | PDF  | Difficult to predict the results of conversion                      |  |  |  |
| 1                 | No defined archiving process, no document-<br>language-ID easy identification  | Inconsistency, low q 4 of resources                                 |  |  |  |
| 2                 | Common Archive managed by a protocol, document-language-ID alignment   | No quality control. Extraction and alignment of the still required. |  |  |  |
| 3                 | Translation memories are integrated in the translation process and standard procedures are defined and are part of staff training          | Gathering of data and publication right clear still required        |  |  |  |
| 4                 | Translation memories stored and managed centrally as an internal resource, but manually documented and updated by translators              | Licensing schema still required                                     |  |  |  |
| 5                 | Translation memories are considered a licensed good to be shared. Documented with standard metadata, the protocol contemplates publication |   |  |  |  |
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# analysis to come ...

| LEVEL | languages | respon-<br>sable | size in<br>seg-<br>men-<br>ts /<br>words | creation<br>data | domain | character<br>encoding | associated<br>resources | documentation | private<br>data | confidenciality | licence |
|-------|-----------|------------------|--|------------------|--------|-----------------------|-------------------------|---------------|-----------------|-----------------|---------|
| 0     |           |                  |  |                  |        |                       |                         |               |                 |                 |         |
| 1     |           |                  |  |                  |        |                       |                         |               |                 |                 |         |
| 2     | 1         | 1                |  |                  |        |                       |                         |               |                 |                 |         |
| 3     | 1         | 1                | 1  | 1                |        |                       |                         |               |                 |                 |         |
| 4     | 1         | 1                | 1  | 1                | 1      | 1                     | 1                       | 1             |                 |                 |         |
| 5     | 1         | 1                | 1  | 1                | 1      | 1                     | 1                       | 1             | 1               | 1               | 1       |







### How to fit with ELRC requirements

- Characteristics of a resource
  - 100.000 words (about 350 pages)
  - utf8
  - good aligment







## (Early) Conclusions

- (This is going to be hard!)
- 3 web sites can be crawled/request texts, expected hight quality translation (Tourism and Social Security)
- Alliance with DTIC to provide support for translators (CAT and MT) if agree to deliver TM.







#### **Next actions**

- Immediate actions: personal interviews
- Workshop for user requirements Translation services: CAT and MT and delivery of TM: anonimization, central repository, protocols ...
- Report writing







### Thanks!





(ReTeLe)

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