# Country Profile Denmark

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# Dansk Sprognævn

#### **Overview**

- Language Technology in Denmark public and private actors
- Organisation of translation activities
- Political initiatives
- The work of the language technology committee

#### **Denmark an overview**

- 5.8 million people
- One official language: Danish
  - German in the southern border region
  - Swedish around Copenhagen
- English dominates as second language
- Arabic, Turkish, Polish, Romanian as main immigrant languages
- Denmark is a highly digitized society

#### Main public actors

- Danish Agency of Digitization (Ministry of Finance)
- Center for Language Technology/University of Copenhagen (Ministry of Education and Science)
- Danish Language Council (Ministry of Culture)

#### Secondary public actors

- Danish Municipalities
- Other ministries and agencies
- Royal Library
- Technological service institutes and universities
- Danish State Auditors

#### **Private actors**

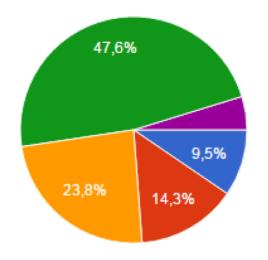
- Microsoft, IBM, Google. etc.
- Speech technology (Nuance, MaxManus, Dictus, Mirsk, etc.)
- Translation agencies (Semantix, Lionbridge, etc.)
- Language technology (Ankiro, Gramarssoft, etc.)
- Consultant agencies

#### **Translation services**

- Few public in house translation services (Region South Jutland-Schleswig, Danish Tax Authorities, Nordic Council of Ministers)
- 80-90 % outsourced to private vendors
- Very little awarenes in public institutions about the importance of resources

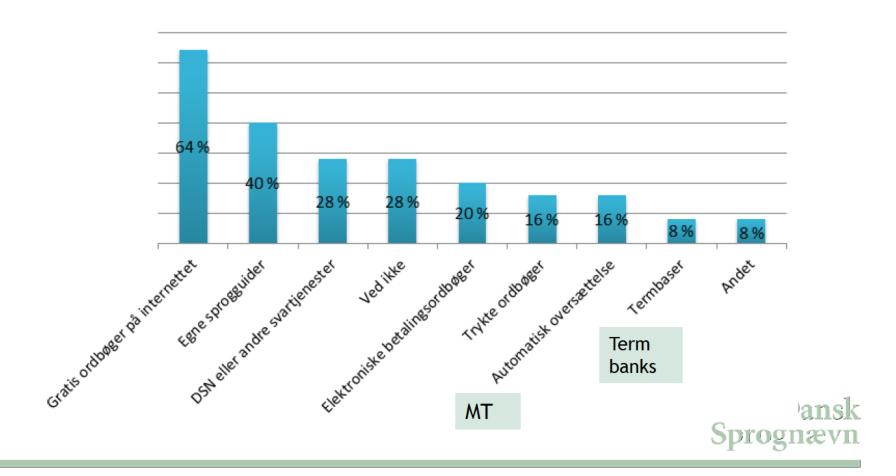
### Translation services in Danish Municipalities

If you use other languages than Danish, how do you deal with translation tasks?

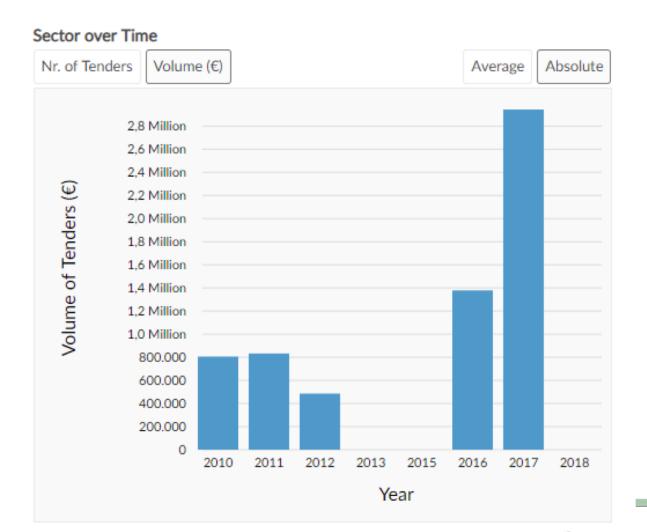


- We use internal language professionals
- We use external private vendors
- We use employees who know the language
- Don't know
- Other

# Use of language tools in Danish Municipalities



#### **Translation volume**



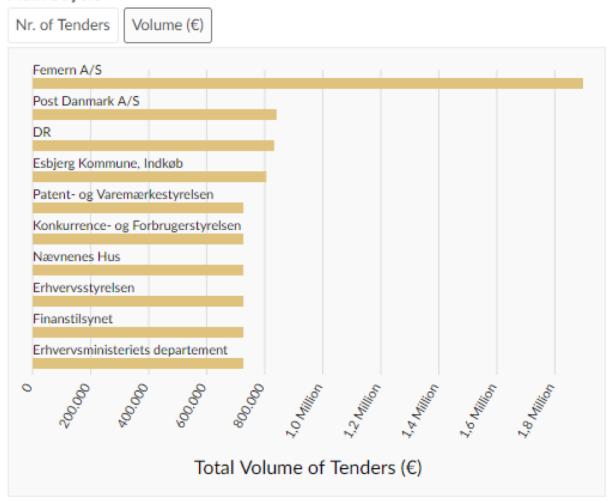
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# **Biggest translation providers**

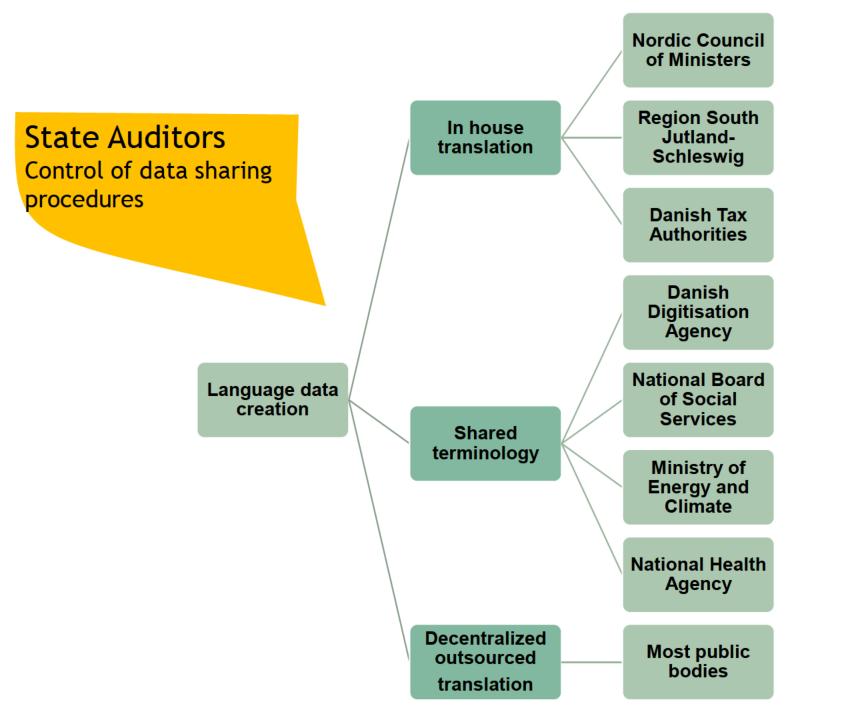


# **Biggest costumers**

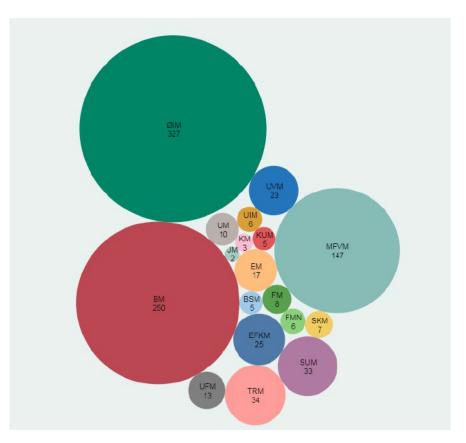
#### Main Buyers





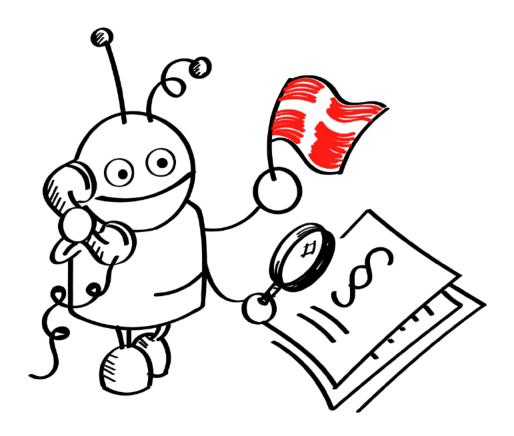


#### State auditors' report on PSI (March 2019)



- Few large data providers
- 1000 data sets spread in 82 places
- Mainly numbers, very little text

# Recommendations by the language technology committee (sprogtek2018.dk)



# Problems for language technology for Danish

- Size of the language community. Small market for language technology for Danish
- Special features of the Danish language (complex phonology, compounding, movement phenomena)
- Lack of basic resources: Quality data for speech technology, annotated text, terminology and semantics (WordNet, Frame Net etc.)
- Lack of coordination
- Lack of strategic research and low priority of further education and training in computational linguistics and LT.

# Not sufficiently many high quality resources for Danish

Oversigt over danske sprogresurser							
Indhold/type	Parallel tekst	Tale	Tekst	Tekst og tale	Terminologi	Ord-net	I alt
Formelle grammatikker			1				1
Sentimentopmærkning			1				1
Stavning/fejlopmærkning			2				2
Lister over stednavne og geodata			2				2
Træbanker			4				4
Semantisk ordbog eller opmærket tekst			2			3	5
Tekstkorpusser (Ældre litteratur)			6				6
Ordbøger	3	2	10		3		18
Værktøj til danske sprogdata	4	4	20		1		29
Tekstsamlinger og korpusser	11	. 8	11	1	1		32
l alt	18	14	59	1	5	3	100

# Political initiatives

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#### **Political initiatives**

- Few initiatives from 2000-2015
- MetaNet report 2012
- 2015-2016: Series on Language Technology in the communications of the Danish Language Council
- 2016: Proposal in parliament to establish LT committee
- 2017: Hearing in parliament
- 2018: Establishment of LT committee under the Danish Language Council by the minister of culture

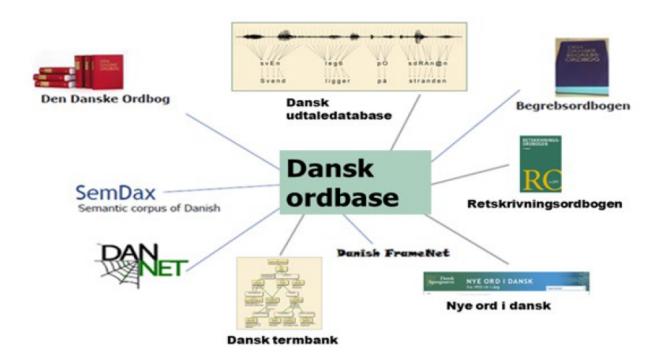
#### **Political initiatives**

- October 2018: Ministry of Finance World class digital service
  - "World class language technology"
- March 2019: Ministry of Finance National Al-strategy
  - > 4 mio. EUR for language resources
- March 2019: First PSI-report by State Auditors

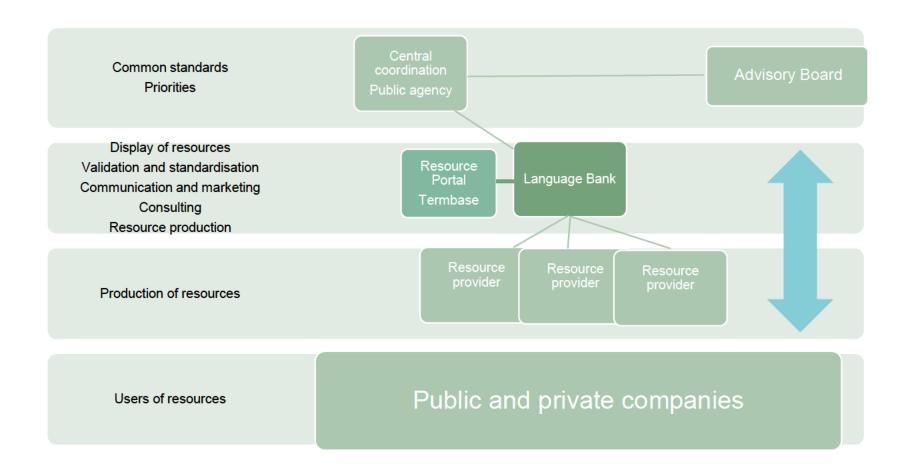
# Recommendations by the LT committee

- Establishment of a central organisation to plan and manage a National Danish language resource bank
- 2. The language bank should contain high quality resources of the following kind:
  - 2.1. A time annotated Danish speech technology corpus
  - 2.2. Danish text corpora and annotated gold standards for machine learning
  - 2.3. A comprehensive lexical database
  - 2.4. A Danish terminology bank
  - 2.5. A language technology tool-kit
  - 2.6. A language portal for the distribution of resources
- 3. More education of training of experts in language technology for Danish
- 4. More research on language technology for Danish

# A comprehensive lexical database



### **Organisation**



#### Supplementary recommendations

- Change in the law of copyright deposit in order to make deposited material available for language technology
- Guidelines for collecting texts in public institutions and in publicly financed projects
- Mapping of translation tasks in public institutions and revision of translation contracts for public institutions wrt. to sharing of TM

#### **Conclusion**

- Language technology is an important infrastructure
- We need a strategic approach
- Datasets must be collected and kept up to date
- Market forces are not sufficient, but a data sharing strategy will stimulate the market
- The state and public institutions play a crucial role.



Thank you!

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