

Ministry of Foreign Affairs

# Language services at the Ministry of Foreign Affairs

Hurdles for sharing data

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ELRC Language Resource Board Meeting Amsterdam, 27-03-19



## Translation Department @ MFA

- Shared-service organization
- 40 FTE
- Native speaker principle
- 7 million words
- 20% by external translators



## Languages

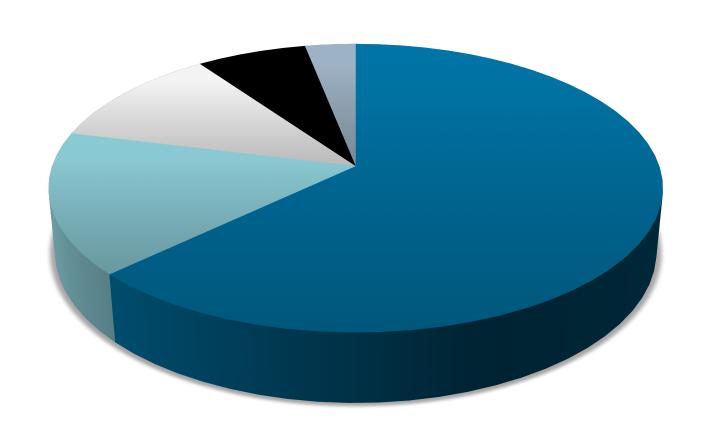
NL -> EN

NL -> FR

NL -> DE

NL -> less common languages

EN, FR, DE, ES -> NL





## Translating Europe

## Bi- and/or multilingual countries

- Belgium
- Switzerland
- Finland
- Canada
- United Nations
- European Union



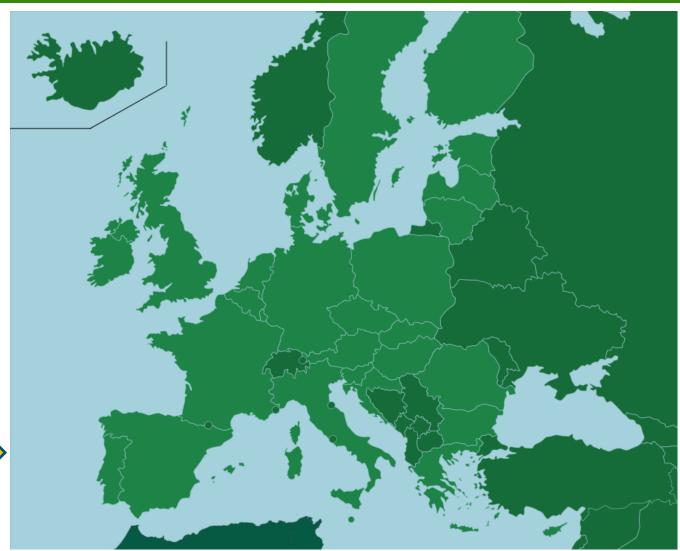




# Translating Europe

**Netherlands** 

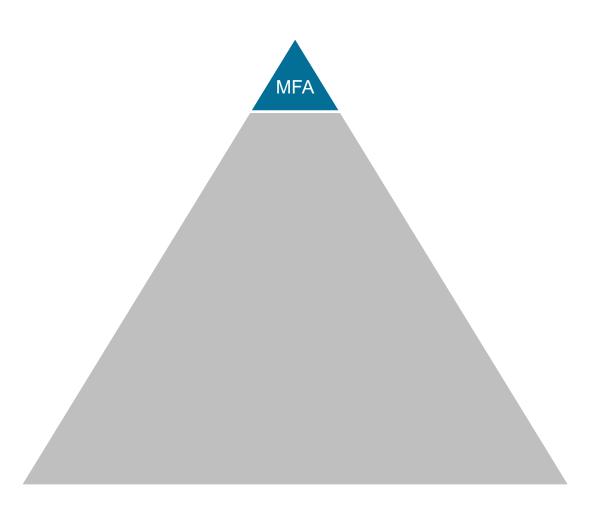






## Types of text

- texts classified as confidential or secret;
- diplomatic correspondence, and speeches or correspondence by ministers or senior civil servants;
- treaties, agreements, legislation, or translations arising from international treaties to which the Netherlands is a party;
- politically sensitive policy documents or public information.





## Why these texts?

"If certain 'high risk' texts are not translated by trained professionals, this could have serious consequences, negatively impacting the Netherlands' national security or image abroad, the safety of its government officials, or its political, financial and legal interests."







## **CAT** tools

SDL Trados Studio 2017 SDL MultiTerm 2017 Dragon Naturally Speaking 14 TextSTAT





### **Machine Translation**

#### **Continuously testing**

Systran (SMT)

MT@EC (SMT)

DeepL (NMT)

eTranslation (NMT)

#### **Using**

eTranslation | TMX export as secondary TM, with a penalty of 5%

#### **Post-editing**





## Sharing data

OPEN, UNLESS...

- confidentiality
- ownership / GDPR / archival task
- security issues
- management issues
- technical issues

#### ADVIESRAAD INTERNATIONALE VRAAGSTUKKEN

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#### **Publications**

Minus advisas

Nuclear weapons in a new geopolitical reality. An urgent need for new arms control initiatives

15 February 2019 - advice 109

#### 2018

In preperation

Read more >

Work program



## CAT tools not suitable for all texts (80%)

- Again, confidentiality
- Translating directly into the CMS
- Social media and shorter texts
- Image as source "text"
- Spoken words as source "text"
- Corrections: source and target languages are the same
- Multilingual source texts
- Restructuring texts (speeches)
- Dutch speaking points → Translation



## Sigrid Kaag, minister for Foreign Trade and Development Cooperation





## Thank you...

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