

National initiatives for digital public services and (open) data

Elijus Civilis – Vice-Minister
Ministry of Economy and Innovation



Basketball is religion

1. It is SINGLE GLOBAL BASKETBALL MARKET

2. LEADERSHIP and not size what MAKES DIFFERENCE

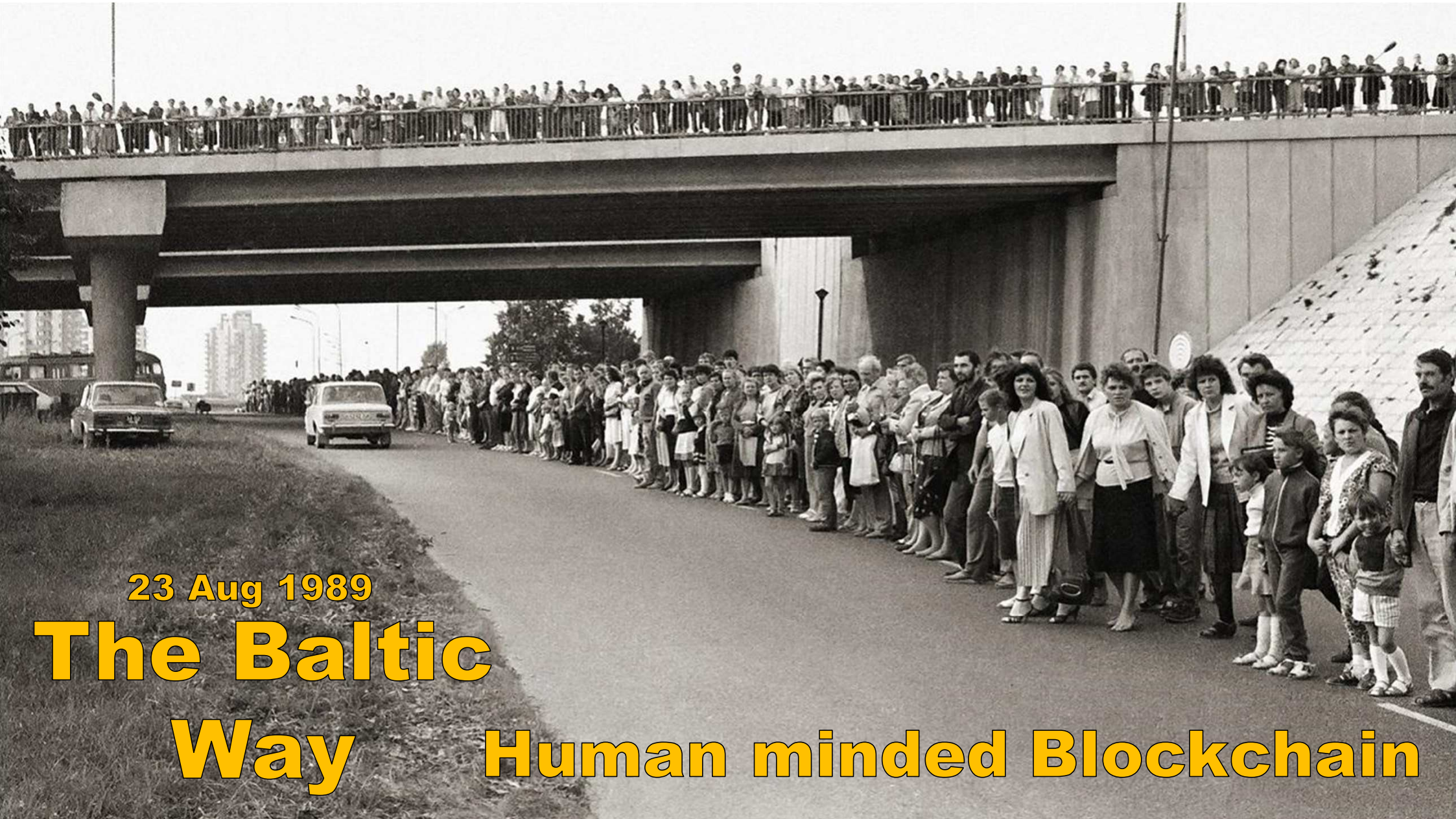


A man in a black suit and cap is waving his right hand. In the foreground, a hand is shown with three fingers extended. The background is a blue wall with large white letters.

1. It is **SINGLE GLOBAL BASKETBALL MARKET**

2. **LEADERSHIP** and not size what **MAKES DIFFERENCE**

3. It is not about past results but **FUTURE PROSPECTS**



23 Aug 1989

The Baltic Way

Human minded Blockchain



Once known for...

...now Lithuania know for:

1st Globally for Communication Infrastructure

IMD World Competitiveness Yearbook, 2016

1st in the EU for Fiber Internet

Fibre to the Home Council, 2015

EU Leading public e-Government Services

Digital Economy and Society Index, 2017

Fastest Public Wi-Fi in the World

Rotten Wifi, 2016

Among EU leaders in Running Business Online

Digital Economy and Society Index, 2017

Among Global Leaders in ICO for Blockchain Projects

ICO Watch List, 2018





Elektroniniai valdžios vartai

E-Government Gateway

Administracinių ir viešųjų elektroninių paslaugų portalas

LT EN

Prisijungti

EKONOMIKOS
IR INOVACIJŲ
MINISTERIJA

Pradžia

Gyventojams

Verslui

Viešajam sektoriui

e.dokumentai

e.pristatymas

Centralizuoti viešieji pirkimai

Įveskite paslaugos ar teikėjo pavadinimą

IEŠKOTI

Paslaugos pagal gyvenimo įvykius



Gimus vaikui



Praradau ir ieškau darbo



Stoju į aukštąją ar
profesinę mokyklą



Reikia vairuotojo
pažymėjimo



Pradedu ūkininkauti



Pradedu verslą

[Daugiau gyvenimo įvykių](#)

Paslaugų kategorijos



Duomenų apsauga



VIISP paslaugos
institucijoms



Energetika



Finansai, mokesčiai



Gamyba ir prekyba



Komunikacija

[Daugiau kategorijų](#)

Public services are like
entrance to the castle

.....
Interface
Instructions
Access
Skills
Language



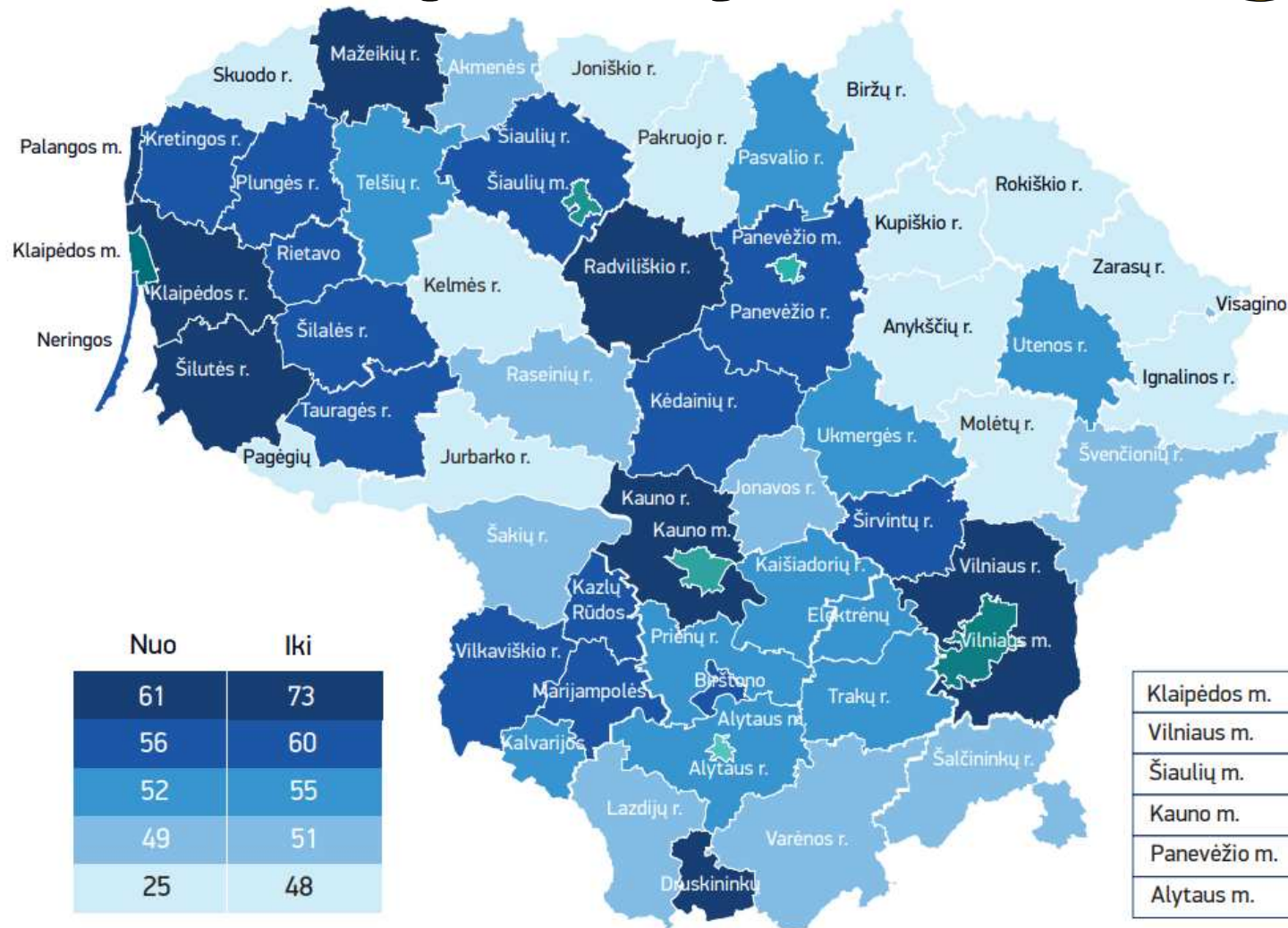
It's all about citizens

EKONOMIKOS
IR INOVACIJŲ
MINISTERIJA



LT Municipality Ranking

EKONOMIKOS
IR INOVACIJŲ
NISTERIJA



Doing Business Ranking





**What do
we do
now?**

Public Service Evolution

From **A**



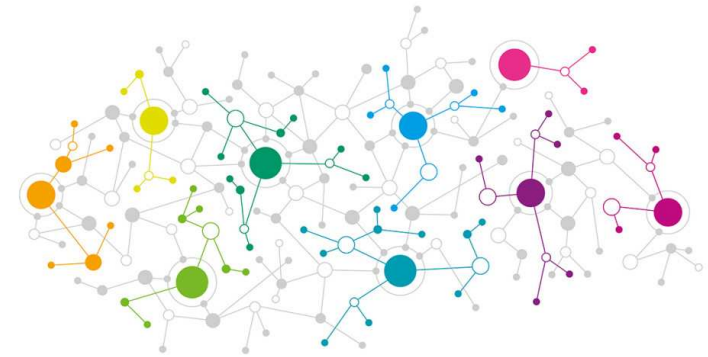
**Analog
(90s)**

To **E**



**Electronic
(Millennium)**

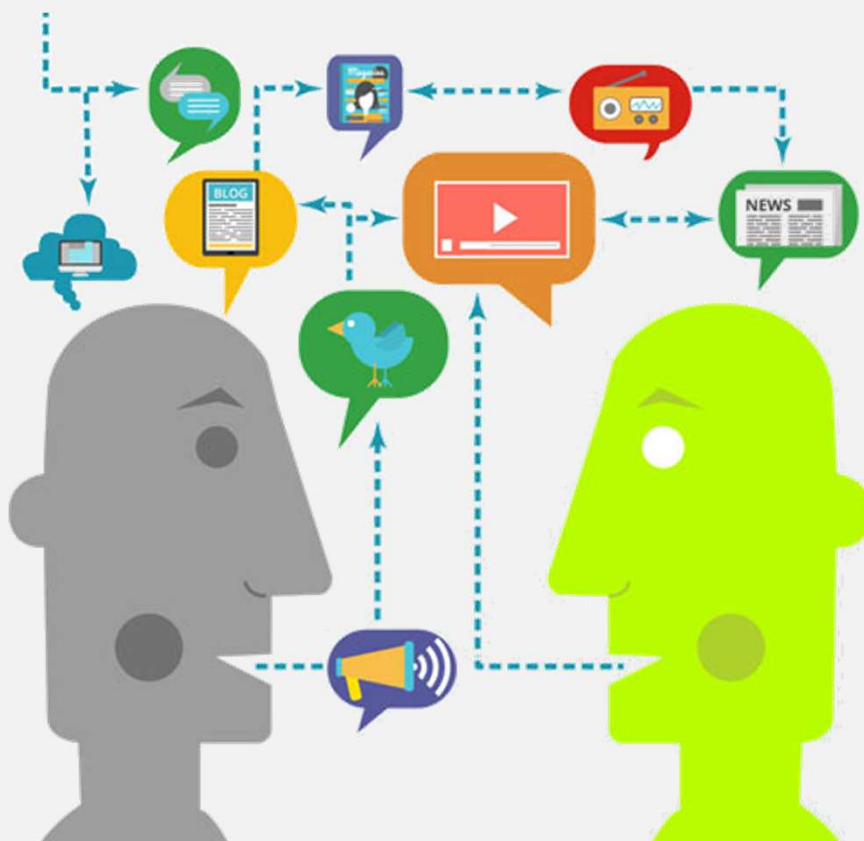
And **D**



**Digital
(Now)**

New Public Services are Digital by Default (not by Design)

KONOMIJA
LOKALNI
MINISTERIJA



Public Service Evolution

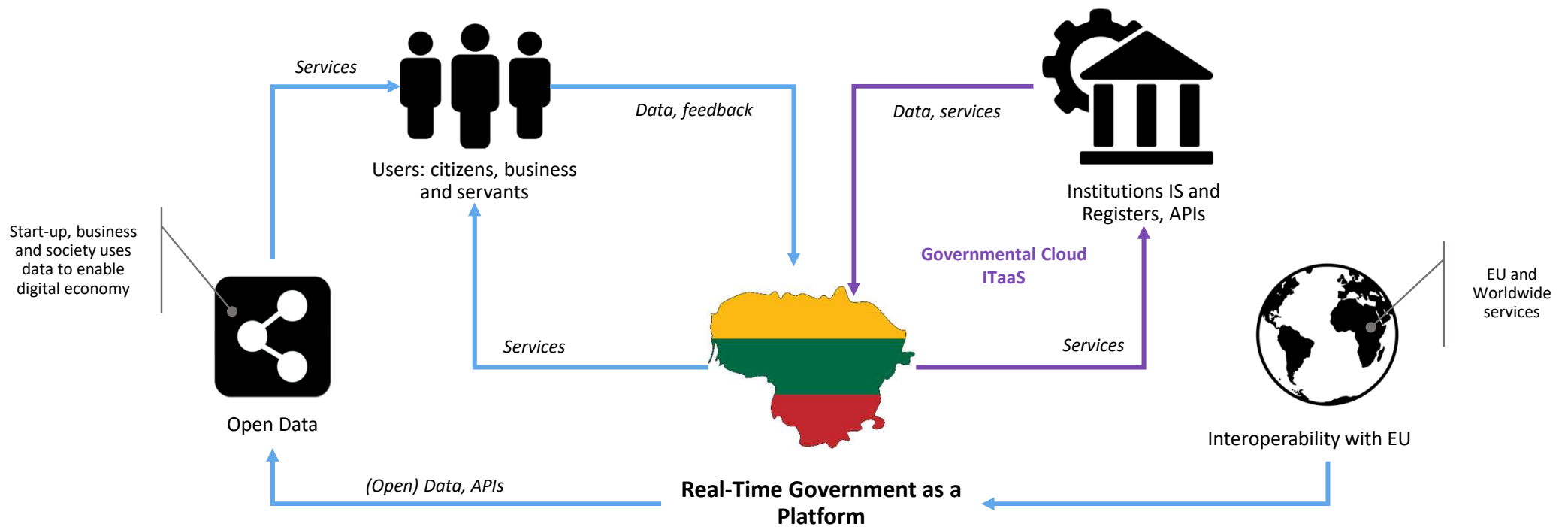


- Isolated islands with limited connections
- Different IT maturity
- Individual value creation

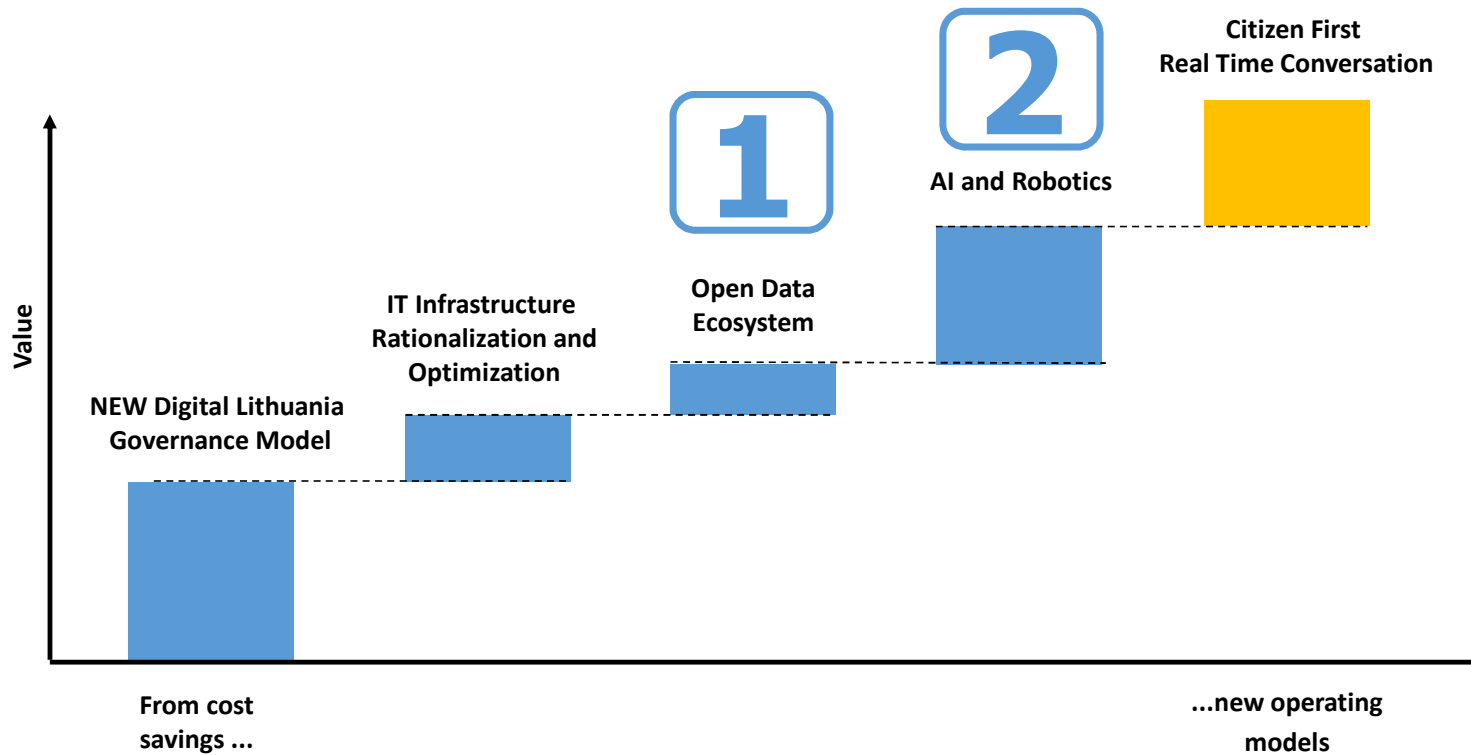


- Open & Scalable
- Data Driven
- Digital by Design

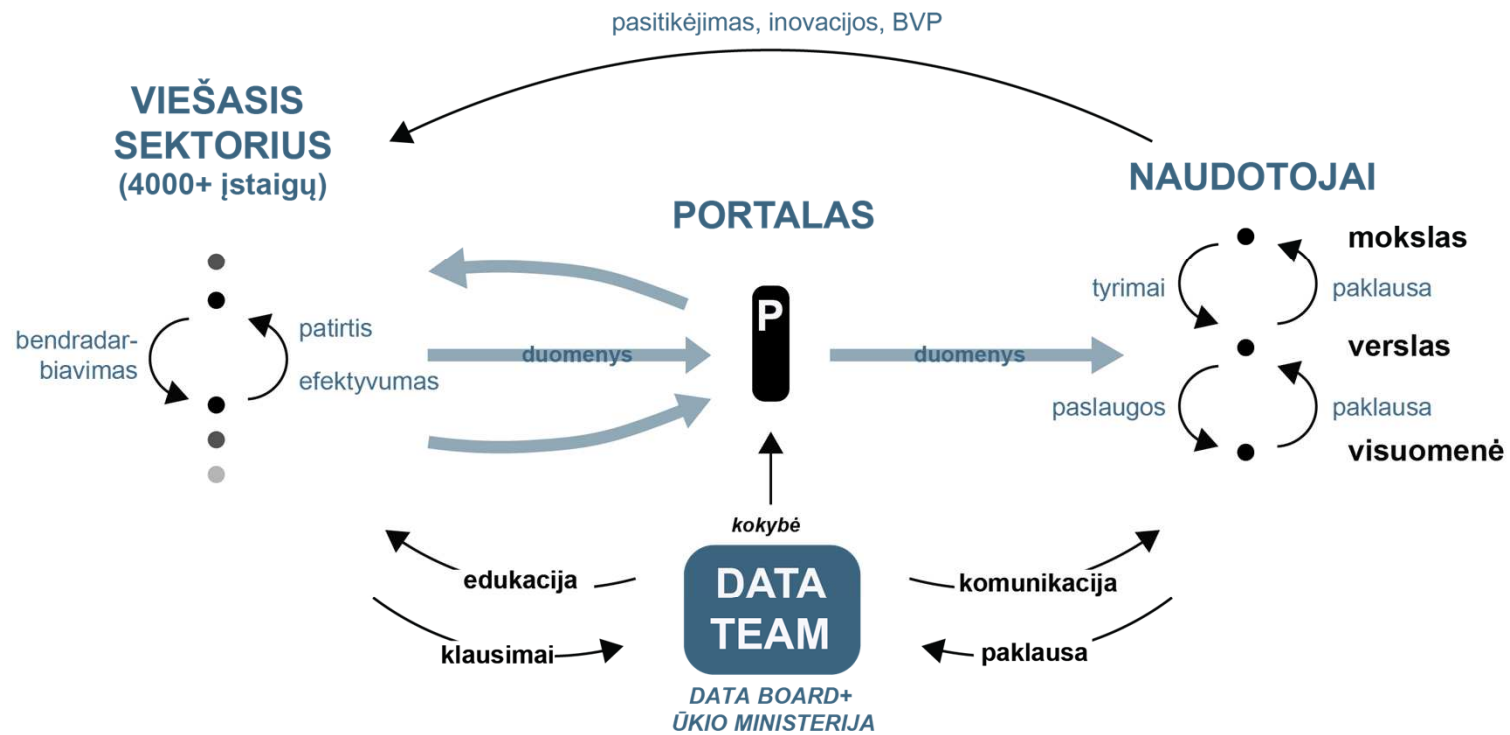
Real-Time Digital Government as a Platform



Digital Public Services Roadmap



LITHUANIAN OPEN DATA ECOSYSTEM

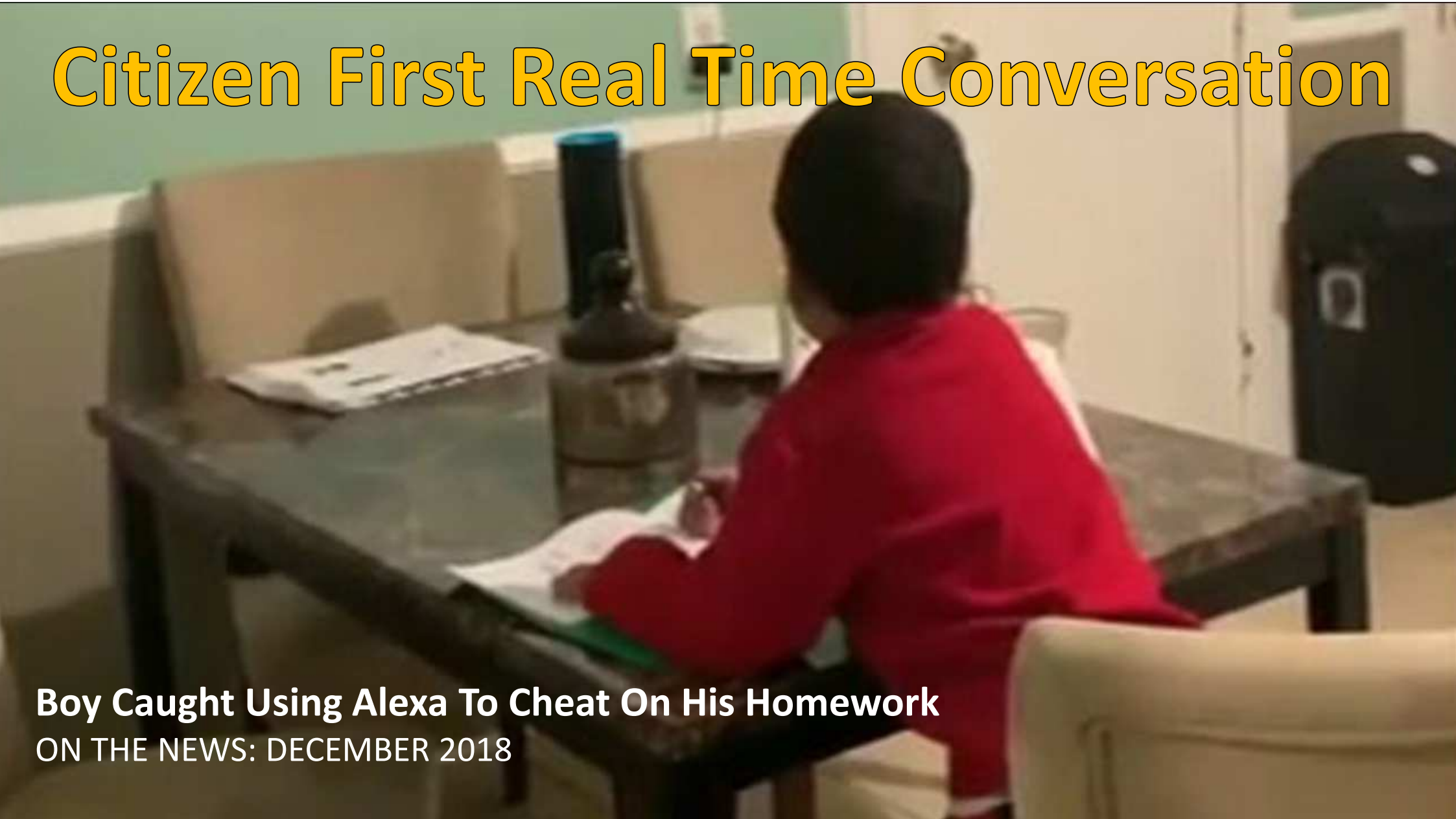


Ready for AI Era:

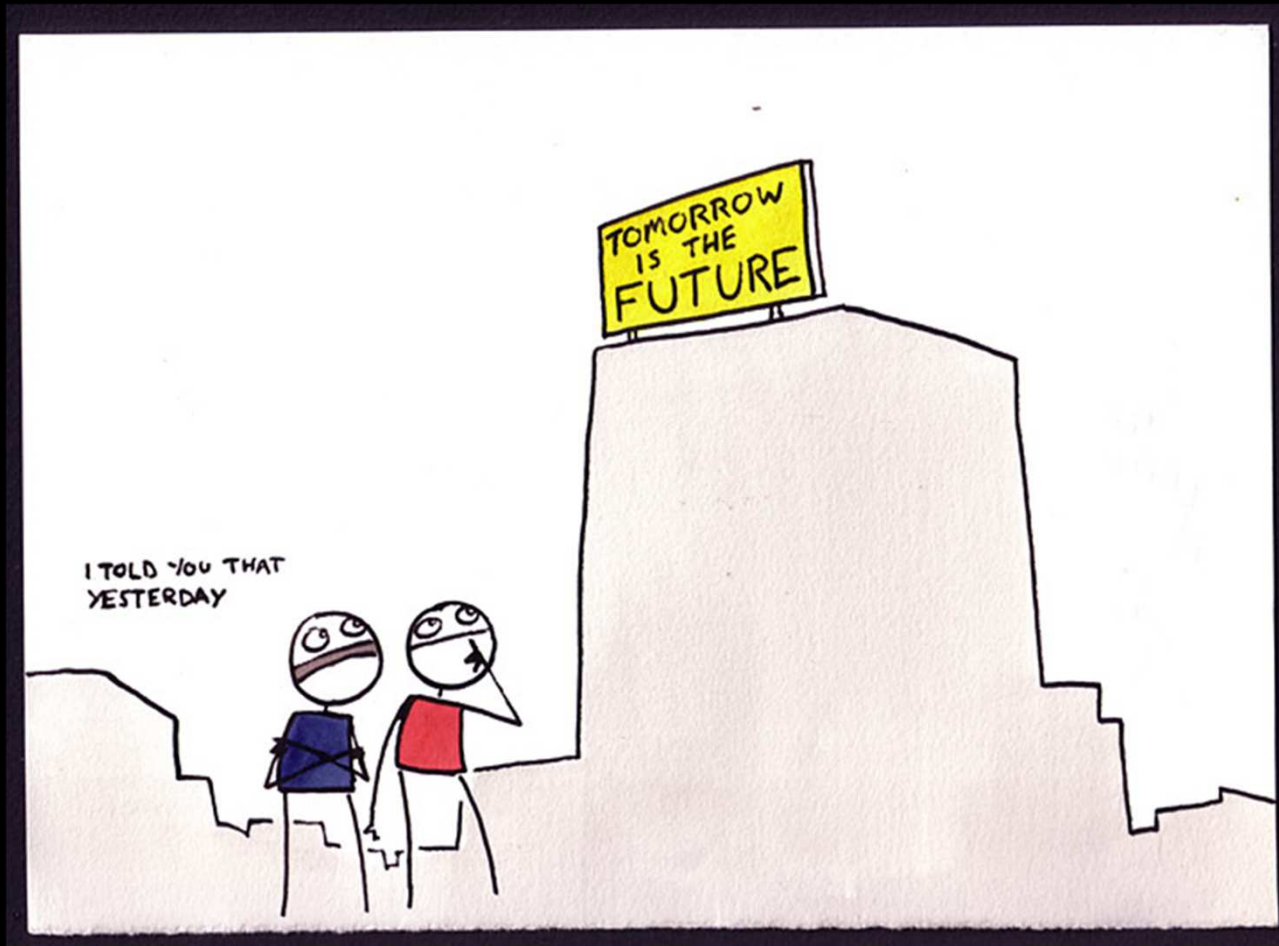
- Ethical
- Democratized
- Language



Citizen First Real Time Conversation



Boy Caught Using Alexa To Cheat On His Homework
ON THE NEWS: DECEMBER 2018



1. Make Lithuanian Friends over Basketball

2. Lithuania known for digital public services

3. Future belongs to citizen first real time conversation with government

3 Takeaways

