



THE POTENTIAL OF AI AND LANGUAGE TECHNOLOGY – WHERE WE ARE, WHERE WE SHOULD BE HEADING

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ARTIFICIAL INTELLIGENCE (AI) HAS ENORMOUS POTENTIAL

- Machine learning system is never fully deterministic
- European approach to AI is risk based
 - excellence
 - human centred
- AI that contradicts human values is to be prohibited
- Al currently lacks transparency
- Cost of machine learning projects is driven by data availability
- Developing a machine learning system is slow, painful and costly
- Slovakia needs to support international collaboration and inclusion to European network of excellence





THE POTENTIAL OF ARTIFICIAL INTELLIGENCE

- Al represents one of the greatest opportunities for global societal and economic progress^{*}
- Focus on AI in various initiatives and projects across Europe, e.g.
 - Al regulation 2020/04: Al Act, Coordinated Plan on Al, new Machinery Regulation
 - AI4EU: First European AI On-Demand Platform and Ecosystem
 - ICT-48-2020 Calls projects: European network of AI Excellence centres TAILOR, AI4MEDIA, ELISE, HumanE-AI-Net, VISION
- Already now there are very prominent examples of AI in our every day lives...





EXAMPLES OF AI IN OUR LIVES



- Digital personal assistants
- Diagnostic support
- Predictive maintenance
- Marketing and sales promotion
- Online sales and products recommendation
- Chatbots
- Stock trading
- Optimal use of resources
- Quality management
- Customer and user support





STATUS QUO: HOW DIGITAL ARE WE? Digital Economy and Society Index (DESI 2020)*



<u>* https://ec.europa.eu/digital-single-market/en/desi</u>





DEFINITION OF ARTIFICIAL INTELLIGENCE*

" a software that is

- developed with one or more of the techniques and approaches and
- can, for a given set of human-defined objectives,
- generate outputs such as content, predictions, recommendations, or decisions influencing the environments they interact with"

AI TECHNIQUES AND APPROACHES

- a) Machine learning approaches, including supervised, unsupervised and reinforcement learning, using a wide variety of methods including deep learning;
- **b)** Logic- and knowledge-based approaches, including knowledge representation, inductive (logic) programming, knowledge bases, inference and deductive engines, (symbolic) reasoning and expert systems;
- c) Statistical approaches, Bayesian estimation, search and optimization methods



1950s



POSITIONING AI, MACHINE LEARNING, DEEP LEARNING^{*}



Systems designed by humans that given a complex goal, act in the physical or digital dimension by perceiving environment through data acquisition, interpreting data, reasoning or processing information and deciding the best actions to take to achieve the goal.

1960s

MACHINE LEARNING

1990s

A subset of AI that includes complex statistical techniques that enable machines to learn – improve at tasks with data – but without being explicitly programmed to do so. There are various types of machine learning, including supervised learning, unsupervised learning and reinforcement learning.

2000s

2010s

DEEP LEARNING

A subset of Machine Learning composed of algorithms that permit software to train itself to perform tasks (like speech and image recognition). Deep learning works by exposing multi-layered neural networks to vast amounts of data.



1980s

1970s





COST OF ML PROJECTS IS DRIVEN BY DATA AVAILABILITY

NLP DATA

- Unstructured
- Text
- Media
- In natural language
- With spellings and errors

NLP TASKS

- Acoustic Speech Recognition
- Text to Speech
- Dialog / Chat Bots
- Question-Answering
- Named Entity Recognition
- Information Extraction
- Text Summarization
- Sentiment Analysis (Emotion AI)

NLP METHODS

- Linguistic
- Statistic
- Neural





LANGUAGE AND INTELLIGENCE

<u>Problem:</u> Human languages are incredibly elegant, efficient, flexible, complex!

- One word may mean many things
- Many ways of saying the same thing
- Meaning depends on context
- Literal and figurative language (metaphor)





REPRESENTATION OF WORDS







DEVELOPING A MACHINE LEARNING SYSTEM

The desired behaviour cannot be effectively expressed in software logic without dependency on external data

- ML is still research you shouldn't aim for 100% success rate
- Never-fully deterministic
- Behavior dependent on the training and production data
- Model training takes extensive amounts of time
- Complex pipelines
- Data dependencies





DEVELOPING MACHINE LEARNING SYSTEM IS COMPLEX







DEPLOYING ML IS SLOW AND PAINFUL



S. Karayev, J. Tobin, P. Abbeel: Full Stack Deep Learning, 2020.





HUGE MODELS, LARGE COMPANIES AND MASSIVE TRAINING COSTS







THERE IS NOT SUCH THING AS A FREE LUNCH - COMPLEXITY







EXPLAINABLE AI (XAI) ADDRESSES THE PROBLEM OF TRADE-OFF BETWEEN ACCURACY AND INTERPRETABILITY







GARTNER'S 2020 HYPE CYCLE FOR EMERGING TECHNOLOGIES^{*}



<u>* https://www.gartner.com/smarterwithgartner/5-trends-drive-the-gartner-hype-cycle-for-emerging-technologies-2020/</u>





GARTNER'S 2020 HYPE CYCLE FOR ARTIFICIAL INTELLIGENCE^{*}



* https://www.gartner.com.au/en/articles/2-megatrends-dominate-the-gartner-hype-cycle-for-artificial-intelligence-2020





A EUROPEAN STRATEGY FOR ARTIFICIAL INTELLIGENCE

Al IS GOOD...

- For citizens
- For business
- For public interest



...BUT CREATES SOME RISKS

- For the safety of consumers
- For fundamental rights





A RISK-BASED APPROACH TO AI REGULATION Unacceptable risk Prohibited e.g. social scoring **Permitted** subject to compliance **High risk** with AI requirements and ex-ante conformity assessment e.g. recruitment, medical *Not mutually devices exclusive Al with specific **Permitted** but subject to information/transparency transparency obligations Obligations 'Impersonation' (bots) Minimal or no risk Permitted with no restrictions





AI THAT CONTRADICTS EU VALUES IS PROHIBITED

Subliminal manipulation resulting in physical/ psychological harm

Exploitation of children or mentally disabled persons resulting in physical/psychological harm Remote biometric identification for law enforcement purposes in publicly accessible spaces (with exceptions)

General purpose

social scoring





AI: WHERE WE SHOULD BE HEADING - SLOVAKIA

- Identify strategic sectors
- Build and mobilise research capacities
- Nurture talent and enable talent circulation
- Develop a data policy
- Develop Slovak language model and datasets
- Support international collaboration and inclusion to European network of excellence
- Provide an environment for companies to test, experiment and take up AI
- Support the funding and scaling innovative AI ideas and solutions





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