

# How can public services benefit from the CEF.AT platform

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Ljubljana, 8 December 2015

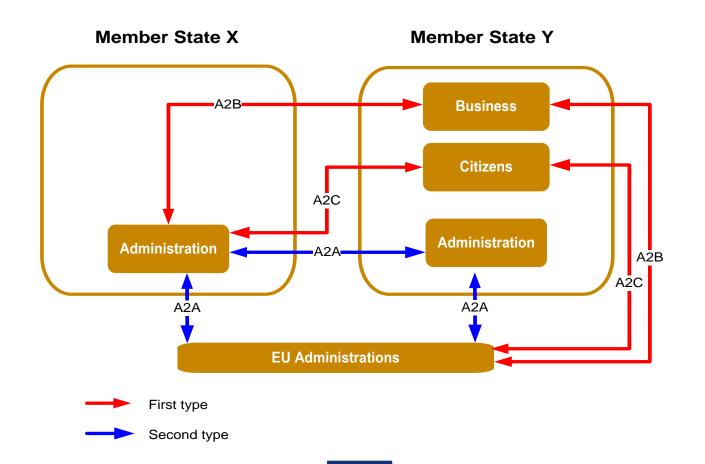


### **Public services and machine translation**

- Multilingualism and machine translation
- Now: MT@EC
- Next: CEF.AT platform



# Interactions between actors in the Member States and the EU



# **Vision**



Wouldn't it be great if I could start using a public service in any Member State from any place and obtain the information in my mother tongue?







### The role of Machine Translation

MT is the <u>only viable solution</u> for:



- understanding information received in a foreign language that otherwise could not be used or would require substantial time and costs to translate.
- making multilingual use of websites possible
- facilitating cross-lingual information search and analytics.

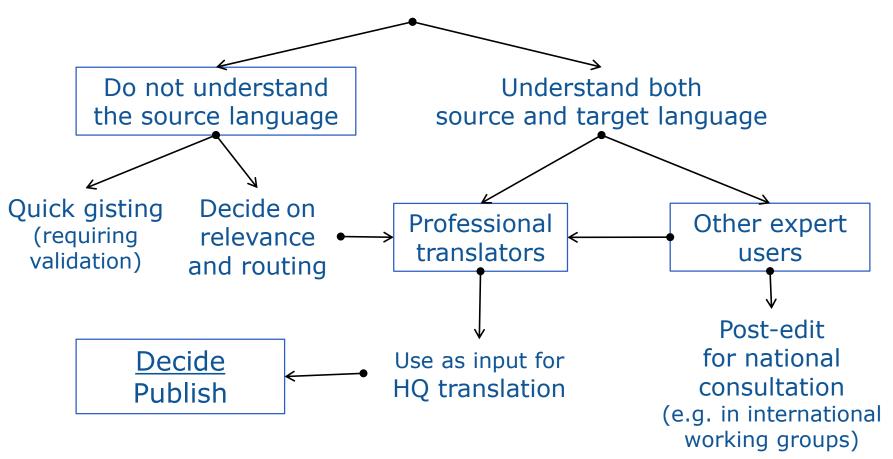
That is why machine translation (MT) is a critically important technology for multilingual Europe







### Machine Translation users





### MT@EC: already there for you!

Released: 26 June 2013

**Languages:** All directions between

24 EU official languages

**Technology:** Statistical machine translation using open source software Moses co-funded by EU Framework Programmes for research and innovation

**Development by DGT** between 2010-2013 co-funded by the ISA programme (action 2.8) http://ec.europa.eu/isa/actions/02-interoperability-architecture/2-8action en.htm

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### **MT@EC** description

**Delivery:** - web user interface (human to machine)

- web services (machine to machine)

### **Special features:**

- **User interface** in 24 languages
- Source document format/formatting **maintained** [not for pdf]
- Specific output formats for translation: tmx and xliff
- Translation can <u>also</u> be returned by **email**
- Can translate multiple documents to multiple languages
- Indication of quality for language pairs (using BLEU Scores)
- Feedback mechanism (using EU Survey)



### MT@EC security

- Secure hosting in the EC data centre
- Access through ECAS (EC Authentication Service)
- Secure document transfers:
  - over sTESTA\*, a very secure private network between public administrations in the EU, separate from the internet
  - over the internet (through a secure https connection)

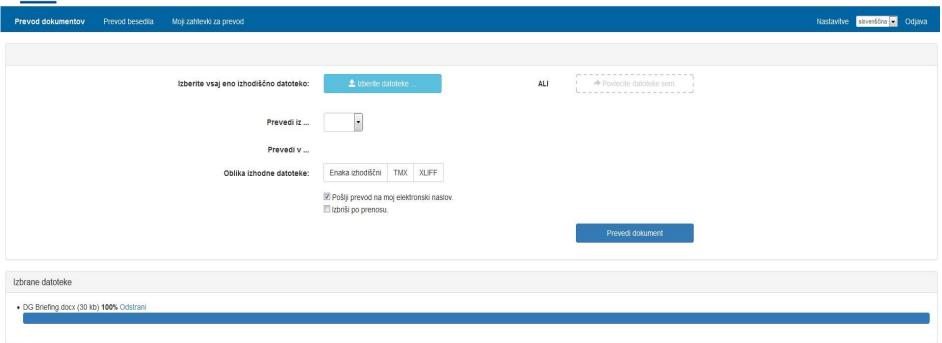
<sup>\*</sup> You can check if your organisation has access to sTESTA on: <a href="https://portal.testa.eu/jetspeed/portal/homepage/about.psml">https://portal.testa.eu/jetspeed/portal/homepage/about.psml</a>.





#### MT@EC - Strojno prevajanje



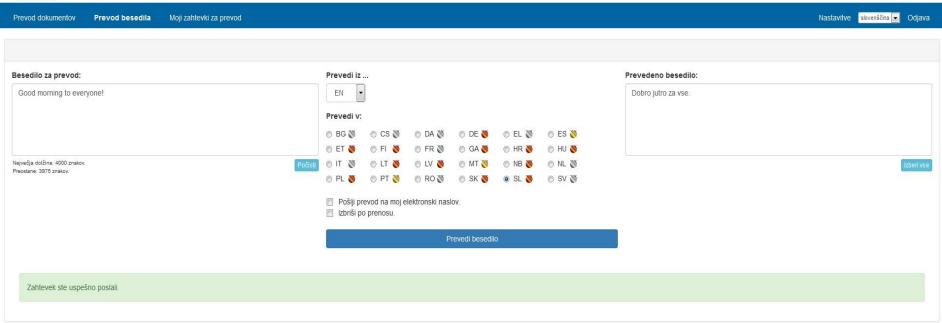






#### MT@EC - Strojno prevajanje







### Who can use MT@EC today?

- → European institutions and bodies:
  - Commission
  - Parliament
  - Council
  - Court of Justice
  - Court of Auditors

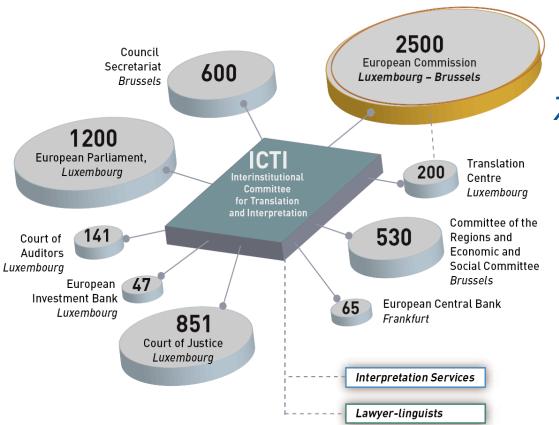
- Economic and Social Committee
- Committee of the Regions
- European Central Bank
- European Investment Bank, etc.
- → Online services funded or supported by the EU
- → **Public administrations** in the EU/EEA countries

# MT@EC...



# **built on EU data**







All 24 languages [different volumes] "EU documents" [EU subjects and language]

Interinstitutional cooperation on translation and interpretation



# Free access to MT@EC for public administrations staff

- Get an individual **ECAS** user name and password (self-registration) using your <u>work email address</u>.
   [go to <u>https://webgate.ec.europa.eu/cas/eim/external/register.cgiand follow the instructions</u>]
- Send an **email** to <u>DGT-MT@ec.europa.eu</u> asking for the activation of access to the service.
- DGT will activate your access and inform you by email.



### Online services connected to MT@EC

(status: July 2015)

Service	Description/URL/use
IMI	Internal Market Information System – an intranet for more than 7000 public administrations in the EU Member States <a href="http://ec.europa.eu/internal market/imi-net/index en.html">http://ec.europa.eu/internal market/imi-net/index en.html</a> → free-text message exchange
SOLVIT	An on-line problem solving network concerning misapplication of Internal Market law by public authorities. <a href="http://ec.europa.eu/solvit/">http://ec.europa.eu/solvit/</a> → free-text message exchange
nLex	A common gateway to National Law <a href="http://eur-lex.europa.eu/n-lex/">http://eur-lex.europa.eu/n-lex/</a> → translate results of queries
CircaBC	Communication and Information Resource Centre for Administrations, Businesses and Citizens (collaborative spaces) <a href="https://circabc.europa.eu/">https://circabc.europa.eu/</a> Translate documents

### IMI: One platform for many domains...



### ... for which you can already use MT@EC





## 16 modules in place 8 modules in the pipeline

**REQUESTS** 

**NOTIFICATIONS A** 

**NOTIFICATIONS H** 

**REQUESTS** 

**ALERTS** 

**NOTIFICATIONS** 











**REQUESTS** 

**NOTIFICATIONS** 

CULTURAL OBJECTS

**REPOSITORY** 

**EPC APPLICATION REQUESTS** 

**REPOSITORY** 

**REQUESTS** 

**REPOSITORY** 

**REPOSITORY** 



**REQUESTS** 



PROFESSIONAL QUALIFICATIONS

**ALERTS** 



**NOTIFICATIONS** 

E-COMMERCE

**REQUESTS** 

**NOTIFICATIONS** 

**REQUESTS NOTIFICATIONS** 





**REQUESTS** 



### What next?

# from MT@EC... to the CEF Automated Translation platform

#### **CEF.AT** will:

- build on the existing MT@EC service but not be limited to it
- put emphasis on secure, quality, customisable MT for pan-European online services - but not be limited to them
- be a multilingualism enabler not only MT



### **Customisation for online services**

connecting to the CEF.AT platform (starting from MT@EC)

Service	Description/URL/use
Europeana	The digital European Library, common, multilingual access point to digital resources of European heritage.
ODP	The pan-European <b>O</b> pen <b>D</b> ata <b>P</b> ortal for accessing open data infrastructures distributed over a EU and MS data repositories.
EESSI	The <b>E</b> lectronic <b>E</b> xchange of <b>S</b> ocial <b>S</b> ecurity <b>I</b> nformation, a platform between 32 countries (EU+EFTA).
ODR	The <b>O</b> nline <b>D</b> ispute <b>R</b> esolution platform for resolution of online contractual disputes between consumers and traders, linking all national Alternative Dispute Resolution (ADR) entities.
e-justice	A portal which is a single point of access to law, enabling EU judicial cooperation.
SaferInternet	Services to make Internet a trusted environment for children.



### What will CEF.AT bring to users?

- Faster and more secure translation
- More pan-European public online services offering machine translation and other multilingualism possibilities, adapted to the needs of their users

#### and

- Better quality translation in general
- Translation for specific domains (starting with the domains relevant for the DSIs)
- → More and better data are needed for all languages and for more domains.

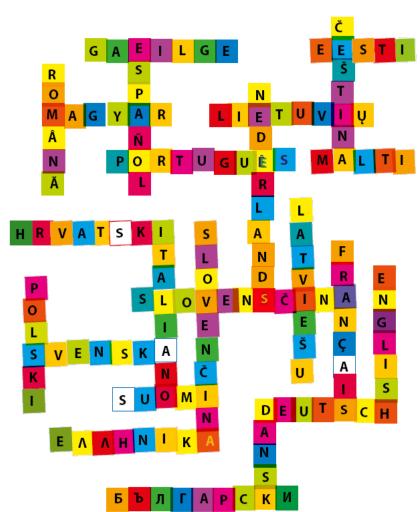


### **Currently: Generic "EU" engines**

- → MT@EC built on "EU translations" (Euramis)
- → Euramis covers all 24 languages **but** with different volumes. (ranging from 97 million segments in EN, 58 M in FR to 2.8 M in Croatian and Irish (the rest between 22 and 38 M)
- → Euramis (and MT@EC) covers EU policies, subjects and language **but** limited everyday language
- → MT@EC covers many domains **but** there is currently no possibility to focus on any one of them.

  More "in domain" data are also needed.





# Questions on MT@EC?

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